



**United Nations Conference
on Trade and Development**

Distr.: General
17 September 2021

English only

**Trade and Development Board
Trade and Development Commission
Intergovernmental Group of Experts on
Consumer Protection Law and Policy
Fifth session
Geneva, 5 and 6 July 2021**

List of participants



Experts

Afghanistan

Mr. Sayed Hassan Dawran, Head, Consumer Protection Department, Ministry of Industry and Commerce, Kabul

Albania

Ms. Diana Dervishi, General Secretary, Competition Authority, Tirana

Algeria

Mr. Mohamed Bakir, First Secretary, Permanent Mission, Geneva

Argentina

Mr. Sebastián Barocelli, National Director for Consumer Protection, National Directorate for Consumer Protection, Buenos Aires

Ms. María Paola Rubin, International Affairs, National Directorate for Consumer Protection, Buenos Aires

Armenia

Ms. Shushan Sargsyan, Member, Competition Protection Commission, Yerevan

Australia

Mr. Marcus Bezzi, Executive General Manager, Specialist Advice and Services Division, Competition and Consumer Commission, Canberra

Mr. Billy Brine, Assistant Director, International Unit, Competition and Consumer Commission, Canberra

Ms. Joe-Anne Riddiford, Assistant Director, International Consumer Lead, Competition and Consumer Commission, Canberra

Azerbaijan

Ms. Rabiyya Abbaszade, Chief Adviser, International and Protocol Department, Food Safety Agency, Baku

Ms. Sabina Asgarova, Leading Consultant, Food Safety Agency, Baku

Mr. Mahammad Mammadzade, Senior Consultant, State Service for Antimonopoly and Consumer Market Control, Baku

Mr. Mahmud Nuriyev, Chief, Division of Work, Foreign Trade Operators, State Customs Committee, Baku

Mr. Elchin Rustamov, Head, Division of Management of Customs Procedures, State Customs Committee, Baku

Bahrain

Ms. Noof Alrefaei, Legal Researcher, Ministry of Industry, Commerce and Tourism, Manama

Belarus

Mr. Vladimir Koltovich, Minister of Antimonopoly Regulation and Trade, Ministry of Antimonopoly Regulation and Trade, Minsk

Ms. Inna Gavrilchik, Head, Department of Consumer Rights Protection and Advertising Control, Ministry of Antimonopoly Regulation and Trade, Minsk

Mr. Aleksandr Pytalev, Counsellor, Permanent Mission, Geneva

Brazil

Ms. Juliana Domingues, National Secretary for Consumer Affairs, National Secretariat for Consumer Affairs, Brasília

Ms. Leticia Dos Santos Marranghello, Second Secretary, Permanent Mission, Geneva

Ms. Ruth Epsztejn, Senior Metrology and Quality Specialist, National Institute of Metrology Quality and Technology, Rio de Janeiro

Mr. Francisco Carlos Fernandes Pacheco, Legal Adviser, Citizen Defence Secretary, Florianópolis

Mr. Stefan Machado, Regulation Specialist, National Telecommunications Agency, Brasília

Mr. Leonardo Marques, General Coordinator, National Secretariat for Consumer Affairs, Brasília
 Ms. Louise Melo, Coordinator, Consumption Insurance and Health, National Secretariat for Consumer Affairs, Brasília
 Mr. Vinícius Moreira, Intern, National Secretariat for Consumer Affairs, Brasília
 Ms. Karine Murad, Deputy Head, Market Surveillance Division, National Institute of Metrology Quality and Technology, Rio de Janeiro
 Ms. Luciana Oliveira Sá Pires, Coordinator, Articulation in Institutional and International Relations, Ministry of Justice and Public Security, Brasília
 Ms. Priscilla Torres Magalhaes De Oliveira, Telecommunications Regulation Specialist, Anatel, Brasília

Bulgaria

Mr. Emil Alexiev, Head, Consumer Policy Department, Ministry of Economy, Sofia

Burkina Faso

Mr. Daouda Ouédraogo, Permanent Secretary, National Commission for Competition and Consumption, Ouagadougou

Chile

Mr. Lucas Palacios, Minister of Economy, Development and Tourism, Ministry of Economy, Development and Tourism, Santiago
 Mr. Lucas Del Villar, Director, National Consumer Service, Santiago
 Ms. Daniela Gil, International Affairs Adviser, National Consumer Service, Santiago
 Mr. Gonzalo Muñoz, Secretary, Ministry of Foreign Affairs, Geneva

China

Mr. Hongbo Tang, Deputy Director, State Administration for Market Regulation, Beijing
 Mr. Wenrui Zhang, Deputy Director, State Administration for Market Regulation, Beijing
 Ms. Fung Han Wong, Chief Executive, Hong Kong Consumer Council

Colombia

Mr. Juan Felipe Barrera, International Affairs Group, Superintendency of Industry and Commerce, Bogotá
 Ms. Maria Carolina Corcione, Deputy Superintendent for Consumer Protection, Superintendency of Industry and Commerce, Bogotá
 Ms. Cristina Rodriguez Corzo, Head, International Affairs Group, Superintendency of Industry and Commerce, Bogotá
 Ms. Nataly Rojas Cuéllar, Professional, Finance and International Affairs, Superintendency of Industry and Commerce, Bogotá

Czechia

Ms. Pavla Řezáčová, Officer, Ministry of Industry and Trade, Prague

Democratic People's Republic of Korea

Ms. Soon Young Bae, Director General, Consumer Agency, Chung Buk

Democratic Republic of the Congo

Mr. Vicky Aheka Utshudi Pene Lumu, Coordinator, National Competition Commission, Kinshasa
 Mr. Herman Nzoma, Deputy Coordinator, Administration and Finance, National Competition Commission, Kinshasa

Dominican Republic

Mr. Eddy Alcantara, Executive Director, National Institute for Consumer Rights Protection, Santo Domingo
 Ms. Ana Melba Rosario, Minister Counsellor, Permanent Mission, Geneva

Egypt

Ms. Nahla Elrafei, Second Secretary, Permanent Mission, Geneva

Gabon

Ms. Geneviève Obolo Ngampia, Counsellor, Permanent Mission, Geneva

Gambia

Mr. Amadou Ceesay, Executive Secretary, Competition and Consumer Protection Commission, Kotu

Germany

Ms. Mareke Aden, Desk Officer, Federal Ministry of Justice and Consumer Protection, Berlin

Mr. Rainer Ettel, Deputy Director General, Consumer Policy, Federal Ministry of Justice and Consumer Protection, Berlin

Mr. Christian Kastrop, Secretary of State, Federal Ministry of Justice and Consumer Protection, Berlin

Guatemala

Ms. Debora Ponce, Counsellor, Permanent Mission, Geneva

Honduras

Ms. Neydi Ivett Calix Álvarez, Lawyer, Commission for the Defence and Promotion of Competition, Tegucigalpa

Mr. Helyer Danery Diaz, Master in Economics, Commission for the Defence and Promotion of Competition, Tegucigalpa

Hungary

Ms. Andrea Zenisek, Head of Section, Competition Authority, Budapest

Indonesia

Ms. Anna Maria Anggraini, Vice-Chair, Commission of Research and Development, National Consumer Protection Agency, Jakarta

Mr. Niwa Dwitama, Third Secretary, Permanent Mission, Geneva

Mr. Michael Fernando Ginting, Trade Negotiator, Ministry of Trade, Jakarta

Mr. Rizal Halim, Head, National Consumer Protection Agency, Jakarta

Mr. David Harindra, Analyst of Partnerships, Ministry of Trade, Jakarta

Ms. Lasminingsih Lasminingsih, Commissioner, Commission of Partnership and Institutional Research, National Consumer Protection Agency, Jakarta

Ms. Stella Leonardo, Trade Negotiator, Ministry of Trade, Jakarta

Mr. Haris Munandar, Chair, Commission of Partnership and Institutional Research, National Consumer Protection Agency, Jakarta

Ms. Vita Novianti, Coordinator, Ministry of Foreign Affairs, Jakarta

Mr. Arief Safari, Chair, Commission of Research and Development, National Consumer Protection Agency, Jakarta

Ms. Gusmalinda Sari, Coordinator, Consumer Protection Networking, Ministry of Trade, Jakarta

Mr. Eko Sudradjat, Prilianto, Legal and Cooperation Coordinator, Ministry of Trade, Jakarta

Iran (Islamic Republic of)

Ms. Zahra Seddigh, First Secretary, Permanent Mission, Geneva

Italy

Mr. Andrea Minuto Rizzo, Head, International Affairs, Competition and Market Authority, Rome

Mr. Michele Pacillo, International Affairs Officer, Competition and Market Authority, Rome

Mr. Gilberto Pichetto Fratin, Deputy Minister, Ministry of Economic Development, Rome

Japan

Ms. Kobayashi Kuniko, Deputy Director, Consumer Affairs Agency, Tokyo

Ms. Ohashi Yuka, Section Chief, Consumer Affairs Agency, Tokyo

Kenya

Mr. Boniface Kamiti, Manager, Consumer Protection, Competition Authority, Nairobi
 Mr. Boniface Makongo, Director, Competition and Consumer Protection, Competition Authority, Nairobi

Kyrgyzstan

Ms. Gulzada Turdubaeva, Chief Specialist, State Agency of Antimonopoly Regulation, Ministry of Economy and Finance, Bishkek

Lebanon

Mr. Tarek Younes, Consumer Protection Director, Ministry of Economy and Trade, Beirut

Madagascar

Ms. Tiavina Nandrianina Rakotoarisoa, Head, Fraud Prevention, Ministry of Industry, Trade and Crafts, Antananarivo
 Ms. Fifaliana Nomenahary Rasolofomandimby, Director, Consumer Protection, Ministry of Industry, Trade and Crafts, Antananarivo

Malawi

Mr. Sosten Alfred Gwengwe, Minister, Ministry of Trade, Lilongwe
 Ms. Apoche Itimu, Acting Executive Director, Competition and Fair Trading Commission, Lilongwe
 Ms. Charity Musonzo, Deputy Director, Trade, Ministry of Trade, Lilongwe
 Mr. Lewis Kulisewa, Director, Consumer Affairs, Competition and Fair Trading Commission, Lilongwe

Mauritius

Mr. Deshmuk Kowlessur, Executive Director, Competition Commission, Port Louis
 Mr. Amar Deep Seetohul, Head, Consumer Protection Unit, Ministry of Commerce and Consumer Protection, Ebene

Morocco

Mr. Abderrahim Ait Slimane, Minister, Permanent Mission, Geneva
 Ms. Sara Cherkaoui, Head, Consumer Protection Division, Ministry of Industry, Trade and Green and Digital Economy, Rabat

Netherlands

Mr. Johan Boelema, Coordinating Inspector, International Affairs, Authority for Consumers and Markets, The Hague

Nicaragua

Ms. Geraldine Bautista Chamorro, Counsellor, Permanent Mission, Geneva

Niger

Mr. Harouna Zakari Chaibou, Commercial Attaché, Permanent Mission, Geneva

Nigeria

Mr. Tunde Mukaila Mustapha, Ambassador, Permanent Mission, Geneva

Oman

Mr. Khalid al Habsi, Officer, Ministry of Commerce, Industry and Investment Promotion, Muscat

Pakistan

Mr. Khalil Ur Rahman Hashmi, Ambassador, Permanent Representative, Permanent Mission, Geneva
 Mr. Rizwan Siddique, First Secretary, Permanent Mission, Geneva

Panama

Ms. Johana Mendez, Second Secretary, Permanent Mission, Geneva

Peru

Ms. Rosa Cabello, Lawyer, National Institute for the Defence of Competition and the Protection of Intellectual Property, Lima
 Ms. Naghira Delgado, Member of the Office, National Consumer Protection Authority, National Institute for the Defence of Competition and the Protection of Intellectual Property, Lima
 Ms. Alicia Vilca, Executive, National Institute for the Defence of Competition and the Protection of Intellectual Property, Lima
 Ms. Luzcely Zavala Torres, Legal Support, National Institute for the Defence of Competition and the Protection of Intellectual Property, Lima
 Mr. Cristobal Melgar, Economic Affairs Officer, Permanent Mission, Geneva

Philippines

Mr. Evan Garcia, Ambassador, Permanent Representative, Permanent Mission, Geneva
 Mr. Jonelle John Domingo, Third Secretary, Permanent Mission, Geneva
 Ms. Divina Trinidad Carolino, Attachée, Permanent Mission, Geneva
 Ms. Ruth Castelo, Undersecretary, Department of Trade and Industry, Makati
 Ms. Beatrice Isabelle Hernandez, Senior Trade Industry Development Specialist, Department of Trade and Industry, Makati
 Ms. Perpetua Werlina Reyes-Lim, Division Chief, Department of Trade and Industry, Makati
 Mr. Melquiades Marcus Valdez, Director, Department of Trade and Industry, Makati

Portugal

Ms. Carla Barata, Head, International Affairs Department, Consumer Directorate General, Lisbon
 Ms. Ana Fonseca, Director General, Consumer Directorate General, Lisbon
 Mr. João Torres, Secretary of State, Trade, Services and Consumer Protection, Ministry of Economy and Digital Transition, Lisbon
 Ms. Helga Matos, Counsellor, Permanent Mission, Geneva

Republic of Korea

Ms. Hyesin An, Manager, Consumer Agency, Eumseong-Gun
 Ms. Youngah Chae, Editor, Fair Trade Commission, Sejong
 Ms. Sohyun Park, Deputy Director, Fair Trade Commission, Sejong
 Ms. Chaeun Shin, Injury Information Monitoring Team, Department of Injury Information Assistant Manager, Consumer Agency, Eumseong-Gun

Republic of Moldova

Ms. Tatiana Barac, Head of Department, Agency for Consumer Protection and Market Surveillance, Chisinau

Russian Federation

Ms. Anna Popova, Head, Federal Service for Surveillance on Consumer Rights Protection and Human Well-Being, Moscow
 Ms. Kseniia Bokovaia, Head, Division of International Integration and Cooperation with the Organisation for Economic Co-operation and Development and the World Trade Organization, Federal Service for Surveillance on Consumer Rights Protection and Human Well-Being, Moscow
 Ms. Vera Pavlicheva, Chief Expert, Federal Service for Surveillance on Consumer Rights Protection and Human Well-Being, Moscow
 Ms. Anna Koroleva, Consultant, Department of Science and International Cooperation, Federal Service for Surveillance on Consumer Rights Protection and Human Well-Being, Moscow
 Ms. Anna Chebotareva, Officer, Ministry of Economic Development, Moscow
 Mr. Igor Korelskiy, Counsellor, Permanent Mission, Geneva

Rwanda

Ms. Marie-Providence Hibon, Expert, Permanent Mission, Geneva

Saudi Arabia

Mr. Saleh Alotaibi, Director, Technical Affairs, Commercial Attaché Office, Geneva
 Mr. Omar Alsuhaibani, Deputy Minister for Consumer Protection, Ministry of Commerce, Riyadh
 Mr. Khaled Altareri, Adviser to Deputy Minister for Consumer Protection, Ministry of Commerce, Riyadh

Serbia

Ms. Tamara Novovic, Associate, Group for Policy Promotion and Protection of Collective Interests of Consumers, Ministry of Trade, Tourism and Telecommunications, Belgrade

South Africa

Ms. Thezi Mabuza, Deputy Commissioner, National Consumer Commission, Pretoria
 Ms. Prudence Moilwa, Head, Enforcement, National Consumer Commission, Pretoria

South Sudan

Mr. Sabino Tom Akonydit, Counsellor, Permanent Mission, Geneva

Spain

Mr. Agustin Navarro De Vicente-Gella, Deputy Permanent Representative for Trade Affairs, Permanent Mission, Geneva

State of Palestine

Mr. Ryad Aouadja-Awaja, Counsellor, Permanent Observer Mission, Geneva

Suriname

Ms. Nievia Ramsundar, Executive Director, Chief Executive Officer, Competition Commission, Paramaribo

Sweden

Ms. Emy Gustavsson, Legal Adviser, International Affairs, Consumer Agency, Karlstad
 Ms. Yvonne Stein, Deputy Director, Ministry of Finance, Stockholm

Switzerland

Mr. Vifian Jacques, Lawyer, Federal Consumer Affairs Bureau, Bern

Thailand

Mr. Sornpatchara Sornpohm, Plan and Policy Analyst, Office of the Consumer Protection Board, Bangkok

Timor-Leste

Mr. Ângelo Belo, Technician, Authority for Inspection and Supervision of Economic, Sanitary and Food Activities, Dili
 Mr. Hipólito Sebastiao Fatima Lourenco Da Costa, Technical Staff, National Directorate for Commercial Regulation and Consumer Protection, Ministry of Tourism, Commerce and Industry, Dili

Trinidad and Tobago

Ms. Keziah Calbio, Investigator, Fair Trading Commission, Port of Spain
 Ms. Krystle Maharaj, Senior Legal Counsel, Fair Trading Commission, Port of Spain

Turkey

Mr. Murat Kaya, Second Secretary, Permanent Mission, Geneva
 Mr. Kutlu Köycü, Consumer Expert, Ministry of Trade, Ankara
 Ms. Büşra Özcan, Assistant Competition Expert, Competition Authority, Ankara

Ukraine

Mr. Oleg Tsilvik, Deputy Chair of the Board, Consumers Union, Kyiv

United Kingdom of Great Britain and Northern Ireland

Mr. Jason Freeman, Legal Director, Competition and Markets Authority, London
 Mr. Andrew Hadley, Assistant Director, Policy and International, Competition and Markets Authority, London

United States of America

Mr. Richard O'Brien, Director, Office of International Programmes, Consumer Product Safety Commission, Washington, D.C.

Mr. Michael Panzera, Counsel for International Consumer Protection, Federal Trade Commission, Washington, D.C.

Mr. Hugh Stevenson, Deputy Director, Office of International Affairs, Federal Trade Commission, Washington, D.C.

Uruguay

Mr. Martin Alvez, Minister Counsellor, Permanent Mission, Geneva

Uzbekistan

Ms. Nilufar Babajanova, Chief Specialist, Consumer Protection Agency, Antimonopoly Committee, Tashkent

Mr. Elmurat Khaitmetov, Director, Consumer Protection Agency, Antimonopoly Committee, Tashkent

Ms. Laziza Sharifova, Leading Specialist, Consumer Protection Agency, Antimonopoly Committee, Tashkent

Venezuela (Bolivarian Republic of)

Mr. José Rodríguez, Counsellor, Permanent Mission, Geneva

Viet Nam

Ms. Mai Le, Ambassador, Permanent Mission, Geneva

Ms. Thuy Do, First Secretary, Permanent Mission, Geneva

Ms. Giang Pham, First Secretary, Permanent Mission, Geneva

Ms. Thi Hong Lam Dao, Official, Competition and Consumer Authority, Hanoi

Ms. Minh Ngan Tran, Official, Consumer Protection Division, Competition and Consumer Authority, Hanoi

Zambia

Mr. Muyumbwa Kamenda, First Secretary, Economic Affairs, Permanent Mission, Geneva

Mr. Parret Muteto, Chief Analyst, Competition and Consumer Protection Commission, Lusaka

Mr. Chilufya Sampa, Executive Director, Competition and Consumer Protection Commission, Lusaka

Zimbabwe

Mr. Diamond Njowa, Counsellor, Permanent Mission, Geneva

Intergovernmental organizations

Caribbean Community

Mr. Rommell Hippolyte, Economist, Paramaribo

Common Fund for Commodities

Mr. Sheikh Mohammed Belal, Managing Director, Amsterdam

Ms. Annemarie Den Tex, Legal Adviser to Managing Director, Amsterdam

Common Market for Eastern and Southern Africa

Ms. Meti Demissie Disasa, Registrar, Lilongwe

Ms. Wigdan Elsouni, Senior Consumer Protection Officer, Lilongwe

Mr. Willard Mwemba, Acting Director, Chief Executive Officer, Competition Commission, Lilongwe

Eurasian Economic Commission

Ms. Lidia Osaulenko, Head, Consumer Protection Section, Moscow

Mr. Sergey Sinyakov, Counsellor, Consumer Protection Section, Moscow

European Union

Ms. Myriam Denieul, Legal and Policy Officer, Directorate General for Justice and Consumers, Brussels

Ms. Tzonka Iotzova, Policy Officer, Brussels

Ms. Mattea Cordier, Intern, Geneva

Organization of Islamic Cooperation

Mr. Halim Grabus, Counsellor, Geneva

West African Economic and Monetary Union

Mr. Ado Olivier Paterne Angaman, Director, Competition, Ouagadougou

Specialized agencies and related organizations**World Bank Group**

Mr. Mark Williams, Manager, Digital Development Practice, Washington, D.C.

World Intellectual Property Organization

Ms. Sonia Cruickshank, Senior Programme Officer, Geneva

Mr. Myles Rogerson, Intern, Geneva

Non-governmental organizations*General category***Consumer Unity and Trust Society International**

Mr. Abhishek Bhattacharya, Intern, Geneva

Mr. George Cheriyan, Director, Jaipur, India

Mr. Kyle De Klerk, Intern, Geneva

Mr. Julien Grollier, Senior Programme Officer, Geneva

Ms. Hiral Hirani, Research Associate Intern, Geneva

Mr. Manav Kapadia, International Trade and Development Intern, Geneva

Mr. Rashid Kaukab, Executive Director, Geneva

Mr. Umberto Setter, Economic and Research Analysis Intern, Geneva

Ms. Garima Sodhi, Senior Fellow, New Delhi

Consumers International

Ms. Helena Leurent, Director General, London

Ms. Kitty Ma, Communications Coordinator, Auchinleck, United Kingdom

Mr. Antonino Serra Cambaceres, Advocacy Manager, London

Global Traders Conference

Mr. Rajan Dhanjee, Representative, Geneva

International Law Association

Ms. Claudia Lima Marques, Professor, Porto Alegre, Brazil

Mr. Guilherme Mucelin, Researcher, Porto Alegre, Brazil

International Network for Standardization of Higher Education Degrees

Mr. Francois Ullmann, Director, Geneva

International Organization for Standardization

Ms. Dana Kissinger-Matray, Team Leader, Geneva

Academia

Brunel University

Ms. Christine Riefa, Reader, London

Centre for International Studies and Diplomacy, School of Oriental and African Studies, London

Ms. Lidia Maria Jnke, Hamburg

China University of Political Science and Law

Ms. Zhang Xiaochen, Student, Beijing

Federal University of Rio Grande do Sul, Brazil

Ms. Laila Moliterno Abi Cheble, Lawyer, Porto Alegre

Ms. Patrícia Riemenschneider, Professor, Private Law, Porto Alegre

Ms. Maria Luiza Targa, PhD Candidate in Consumer Law, Porto Alegre

Ms. Marcela Joelsons, Legal Coordinator, Porto Alegre

Federal University of Uberlândia

Ms. Tatiana Cardoso Squeff, Professor, International Law, Brazil

Kenya School of Law

Ms. Annett Onchana, Student, Nairobi

Kimep University

Mr. Claudio Lombardi, Assistant Professor, Almaty, Kazakhstan

Nelson Mandela University

Ms. Laura Best, Assistant to Vice-Chancellor, Port Elizabeth, South Africa

Nilai University

Mr. Sothi Rachagan Sinnathurai, Professor Emeritus, Kuala Lumpur

Pontifical Catholic University of Peru

Ms. Tania Zuñiga, Professor, Lima

Shahid Beheshti University

Ms. Arezoo Behpeik, PhD Candidate in International Law, Tehran

Sorbonne University

Ms. Volha Litvinets, PhD Researcher, Paris

Universiti Teknologi Mara

Ms. Wan Liza MD Amin, Associate Professor, Malaysia

University of Buenos Aires

Mr. Ezequiel Nicolas Mendieta, Assistant Lecturer

University of Chile

Mr. Jose Roa, Assistant Professor, Economic Law Department, Faculty of Law, Santiago

University of Melbourne

Mr. Hassan Qaqaya, Senior Fellow, Australia

University of Ngaoundéré

Ms. Marie-Colette Kamwe Mouaffo, Senior Lecturer, Cameroon

University of Oxford

Ms. Rachel Brandenburger, Visiting Research Fellow, Institute of European and Comparative Law, United Kingdom

University of Salvador

Ms. Martina Rojo, Professor Director, Buenos Aires

University of Yaoundé II

Mr. François Colin Nkoa, Associate Professor,

Other invitees**Ambio Sociedad Civil**

Ms. Roxana Salazar, Director, San José

Association Tane Konsumidor

Mr. Juvêncio Amaral, Jurist, Díli

Cam Quality Group

Mr. Beza Kevin, Chief Executive Officer, Kigali

China Silk Road Group

Mr. Zhang Yu, Assistant to Chair, Beijing

Consultants

Ms. Anahí Chávez, Lawyer, Consumer Protection Expert, Former National Director,
National Institute for the Defence of Competition and the Protection of Intellectual
Property, Lima

Mr. Zeki Fattah, Beirut

Ms. Kamisha L Menns, Vilnius

Mr. Robert Simpson, Independent Expert in Consumer Protection, Geneva

Digi Telecommunications

Ms. Shivani Sothirachagan, Senior Associate, Ethics and Compliance, Kuala Lumpur

European Consumer Centre

Ms. Elisabetta Sciallis, Legal Executive, London

Foundation for Effective Markets and Governance

Mr. Allan Asher, Chair, Glenning Valley, Australia

German Corporation for International Cooperation, Consumer Protection in Association of Southeast Asian Nations

Ms. Sita Zimpel, Adviser, Jakarta

Getulio Vargas Foundation

Mr. Luciano Benetti Timm, Professor and Peer Reviewer, Sao Paulo, Brazil

International Association of Consumer Law

Ms. Michelle Kelly-Louw, President, Professor of Law, Pretoria, South Africa

International Law Association Committee on International Protection of Consumers

Mr. Thierry Bourgoignie, Professor of Law, Montreal, Canada

Lyon Bar

Mr. Jacques Megam, Barrister, France

Mumbai Grahak Panchayat, India

Mr. Shirish Deshpande, Chair, Mumbai

Ms. Archana Sabnis, Legal Head, Mumbai

Northern Citizen Community Board

Mr. Ali Muhammad Khan, Global Director, Pakistan

PFI Foundation

Mr. KM Baharul Islam, Professor, Public Policy and Government, Guwahati, India

Sfera

Ms. Mariana Castro Sotela, Lawyer, San José

Singapore Mediation Centre

Mr. Jiun Ean Ban, Executive Director

Tec-Check Online Consumer Organization

Ms. Fiorentina Garcia-Miramon, Co-Founder, Mexico City

World Federation of Insurance Intermediaries

Ms. Isabella Heuninckx, Policy Adviser, Brussels

Young Consumers Society of Kenya

Mr. Jacob Kumenda, Administrative Director, Nairobi

Panellists

Mr. Sebastián Barocelli, National Director for Consumer Protection, National Directorate for Consumer Protection, Buenos Aires

Ms. Inna Gavrilchik, Head, Department of Consumer Rights Protection and Advertising Control, Ministry of Antimonopoly Regulation and Trade, Minsk

Ms. Juliana Domingues, National Secretary for Consumer Affairs, National Secretariat for Consumer Affairs, Brasília

Mr. Lucas Del Villar, Director, National Consumer Service, Santiago

Mr. Lucas Palacios, Minister of Economy, Development and Tourism, Ministry of Economy, Development and Tourism, Santiago

Ms. Maria Carolina Corcione, Deputy Superintendent for Consumer Protection, Superintendency of Industry and Commerce, Bogotá

Ms. Soon Young Bae, Director General, Consumer Agency, Chung Buk

Mr. Rainer Ettel, Deputy Director General, Consumer Policy, Federal Ministry of Justice and Consumer Protection, Berlin

Mr. Christian Kastrop, Secretary of State, Federal Ministry of Justice and Consumer Protection, Berlin

Mr. Gilberto Pichetto Fratin, Deputy Minister, Ministry of Economic Development, Rome

Mr. Boniface Makongo, Director, Competition and Consumer Protection, Competition Authority, Nairobi

Ms. Ana Fonseca, Director General, Consumer Directorate General, Lisbon

Mr. João Torres, Secretary of State, Trade, Services and Consumer Protection, Ministry of Economy and Digital Transition, Lisbon

Ms. Anna Popova, Head, Federal Service for Surveillance on Consumer Rights Protection and Human Well-Being, Moscow

Mr. Omar Alsuhaibani, Deputy Minister for Consumer Protection, Ministry of Commerce, Riyadh

Ms. Thezi Mabuza, Deputy Commissioner, National Consumer Commission, Pretoria

Ms. Emy Gustavsson, Legal Adviser, International Affairs, Consumer Agency, Karlstad

Mr. Hugh Stevenson, Deputy Director, Office of International Affairs, Federal Trade Commission, Washington, D.C.

Mr. Adrian Gauci, Economic Affairs Officer, Economic Commission for Africa

Mr. Mark Williams, Manager, Digital Development Practice, World Bank

Ms. Helena Leurent, Director General, Consumers International

Ms. Anahí Chávez, Lawyer, Consumer Protection Expert, Former National Director, National Institute for the Defence of Competition and the Protection of Intellectual Property, Lima

Mr. Luciano Benetti Timm, Professor and Peer Reviewer, Getulio Vargas Foundation

Ms. Shivani Sothirachagan, Researcher, Standards Malaysia