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### Administrative and budgetary aspects of the financing of the United Nations peacekeeping operations

## Budget performance of the United Nations Logistics Base at Brindisi, Italy, for the period from 1 July 2019 to 30 June 2020

### Report of the Secretary-General

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## *Summary*

The total expenditure for the United Nations Logistics Base at Brindisi, Italy, for the period from 1 July 2019 to 30 June 2020 has been linked to the objectives of the Logistics Base through the results-based-budgeting framework under the support component.

During the reporting period, the Supply Chain Service of the United Nations Logistics Base supported a range of engineering and environmental technical assistance projects in peacekeeping operations and provided demand planning, sourcing and acquisition support. The Service also provided support for the start-up, downsizing and liquidation of operations.

With respect to information and communications technology management, the Service for Geospatial, Information and Telecommunications Technologies of the United Nations Logistics Base continued to provide global connectivity, hosting and monitoring services and continued to optimize infrastructure and provide event monitoring services to field missions. In addition, the Service maintained global geospatial platforms and provided mapping services.

The tenant units of the Department of Peace Operations continued to carry out their mandates. The Standing Police Capacity contributed to assessments, provided capacity-building and downsizing support for field missions and supported police-contributing countries regarding their preparation for deployment. The Justice and Corrections Standing Capacity, *inter alia*, supported the largest peacekeeping operations, including through the operationalization of a special criminal court in the Central African Republic and the carrying out of rule of law transition planning and implementation.

The tenant unit of the Logistics Division of the Department of Operational Support, the Strategic Air Operations Centre, operated two aircraft for the deployment and rotation of troops, in addition to monitoring and control of all strategic flights. The Centre also administered the stand-by aircraft charter agreements. The tenant unit of the Department of Operational Support, the Field Central Review Bodies Unit, facilitated the work of the mission-based field central review bodies.

The Logistics Base has played a critical role in underpinning the business continuity strategy of the Secretariat. The global information and communications technology infrastructure in Brindisi and Valencia proved to be instrumental in enabling business continuity and delivering global technology services to the Secretariat. The Logistics Base and the strategic deployment stocks also played a pivotal role in facilitating the acquisition of medical intensive care equipment, coronavirus disease (COVID-19) antibody test kits and personal protective equipment.

The United Nations Logistics Base incurred \$63.3 million in expenditure for the reporting period, representing a resource utilization rate of 99.8 per cent, compared with \$82.1 million in expenditure and a resource utilization rate of 99.6 per cent in the 2018/19 period.

The unencumbered balance of \$0.1 million reflects the net impact of the lower operational costs (\$1.2 million) and the increased requirements for civilian personnel (\$1.1 million). The lower expenditures for operational costs were primarily attributable to COVID-19-related delays in the acquisition of communications and information technology equipment and other materials and cancelled training, travel and consultancy. The higher expenditures for civilian staff resulted primarily from the higher actual common staff costs for international and national staff, coupled with the higher actual standard step within grade for national staff.

### Performance of financial resources

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020)

Category	Apportionment	Expenditure	Variance	
			Amount	Percentage
Civilian personnel	40 104.6	41 198.4	(1 093.8)	(2.7)
Operational costs	23 276.8	22 068.1	1 208.7	5.2
<b>Gross requirements</b>	<b>63 381.4</b>	<b>63 266.5</b>	<b>114.9</b>	<b>0.2</b>
Staff assessment income	6 236.8	6 369.6	(132.8)	(2.1)
<b>Net requirements</b>	<b>57 144.6</b>	<b>56 896.9</b>	<b>247.7</b>	<b>0.4</b>
Voluntary contributions in kind (budgeted)	–	–	–	–
<b>Total requirements</b>	<b>63 381.4</b>	<b>63 266.5</b>	<b>114.9</b>	<b>0.2</b>

### Human resources incumbency performance

Category	Approved <sup>a</sup>	Actual (average)	Vacancy rate (percentage) <sup>b</sup>
International staff	138	115	16.7
National General Service staff	306	289	5.6
International temporary positions <sup>c</sup>	2	1	50.0

<sup>a</sup> Represents the highest level of authorized strength.

<sup>b</sup> Based on monthly incumbency and approved monthly strength.

<sup>c</sup> Funded under general temporary assistance.

The present report also contains an outline of the status of the implementation of the strategic deployment stocks during the financial period from 1 July 2019 to 30 June 2020, as requested by the General Assembly in paragraph 19 of its resolution [56/292](#).

### Performance of strategic deployment stocks

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020)

Category	Issued	Expenditure
Strategic deployment stocks	36 526.3	27 489.3

The actions to be taken by the General Assembly are set out in section VI of the present report.

## I. Introduction

1. The proposed budget for the maintenance of the United Nations Logistics Base at Brindisi, Italy, for the period from 1 July 2019 to 30 June 2020 was set out in the report of the Secretary-General of 27 February 2019 (A/73/774) and amounted to \$65,237,200 gross (\$58,986,00 net). It provided for the deployment of 139 international staff, 305 national staff and 3 international temporary positions.
2. In its report of 27 April 2019, the Advisory Committee on Administrative and Budgetary Questions recommended that the General Assembly appropriate \$64,081,400 gross (\$57,844,600 net) for the maintenance of the United Nations Logistics Base for the period from 1 July 2019 to 30 June 2020 (A/73/755/Add.9, para. 42).
3. The General Assembly, by its resolution 73/310 and its decision 73/555, appropriated an amount of \$63,381,400 gross (\$57,144,600 net) for the maintenance of the United Nations Logistics Base for the period from 1 July 2019 to 30 June 2020. In the same resolution, the Assembly decided that the amount of \$61,260,600 was to be prorated among the budgets of the active peacekeeping operations for the period from 1 July 2019 to 30 June 2020.
4. The General Assembly, by its resolution 56/292, endorsed the concept and implementation of the strategic deployment stocks, set out in the report of the Secretary-General of 14 March 2002 (A/56/870), for one complex mission and approved \$141,546,000 for that purpose. The objective of the strategic deployment stocks is to provide the capability to deploy relevant assets to missions rapidly and to reduce the procurement lead time for mission-critical equipment required during the start-up or expansion phase. It is a revolving dynamic capability that is continuously evaluated to ensure that its equipment is appropriate for meeting evolving operational requirements. In its resolution 59/299, the Assembly approved the inclusion of strategic deployment stocks replenishment within the commitment authority described in section IV, paragraph 1, of its resolution 49/233 A. In its resolution 64/269, the Assembly decided that, if a decision of the Security Council relating to the start-up phase or expansion phase of peacekeeping operations resulted in the need for expenditure, the Secretary-General was authorized, with the prior concurrence of the Advisory Committee on Administrative and Budgetary Questions, to enter into commitments up to \$50 million of the balance of the stores available from the strategic deployment stocks and draw upon them, with the drawings from the stocks to be replenished when the initial appropriation was received.

## II. Mandate performance

### A. Overall

5. The United Nations Logistics Base has been in operation at Brindisi since late 1994. A memorandum of understanding governing the use of property and facilities at Brindisi by the United Nations was signed by the Secretary-General and the Government of Italy on 23 November 1994 and subsequently amended, most recently in 2011. A memorandum of understanding governing the use of premises at Valencia, Spain, by the United Nations was signed by the Secretary-General and the Government of Spain on 28 January 2009.
6. The objective of the United Nations Logistics Base is to provide efficient and effective management of and support to field missions at all stages of their life cycle. During the reporting period, the Logistics Base continued to provide global geospatial, information and telecommunications technologies, logistics and supply

chain operational management, as well as to enable support services to missions from start-up planning and preparation to liquidation. The Logistics Base operated as a unified entity from two geographical locations, comprising the Global Service Centre in Brindisi and the United Nations Information and Communications Technology Facility in Valencia. The Logistics Base hosted and provided administrative support to four tenant units, comprising the Standing Police Capacity and the Justice and Corrections Standing Capacity, which report to the Department of Peace Operations of the Secretariat, and the Strategic Air Operations Centre and the Field Central Review Bodies Unit, which report to the Department of Operational Support of the Secretariat.

7. The present report assesses actual performance against the planned results-based-budgeting frameworks set out in the 2019/20 budget. In particular, the performance report compares the actual indicators of achievement, that is, the extent to which actual progress has been made during the period against the expected accomplishments, with the planned indicators of achievement, and the actual completed outputs with the planned outputs.

## **B. Budget implementation**

8. During the reporting period, the United Nations Logistics Base continued to provide geospatial information and communications technology, logistics and central support services, as well as regional aviation safety and field rostering review functions. The Logistics Base hosted two tenant units from the Department of Peace Operations, namely the Standing Police Capacity and the Justice and Corrections Standing Capacity, and two tenant units from the Department of Operational Support, namely the Strategic Air Operations Centre and the Field Central Review Bodies Unit. The main activities are elaborated on below.

### **Coronavirus disease pandemic**

9. The primary budgetary impact of the COVID-19 pandemic on the Logistics Base was related to official travel, consultants and training, as well as lower acquisitions of equipment and materials owing to restricted onsite access. As staff members and participants were not able to travel to and from the Logistics Base, activities that required face-to-face engagements were not undertaken. To the extent possible, the activities halted were provided online. The underutilized resources from these areas were redeployed to enhance the information and communications technology (ICT) capacities and to purchase additional personal protection equipment, sanitizers and cleaning materials to enhance COVID-19 prevention. Various operational areas of the Logistics Base were affected by the COVID-19 pandemic, as follows.

10. The Logistics Base, as technological service provider, was impacted significantly, as it played a critical role in underpinning the business continuity strategy of the Secretariat. Most staff and committees, including governing bodies such as the Security Council, the Fifth Committee of the General Assembly and the Advisory Committee on Administrative and Budgetary Questions, were working virtually, leveraging the telecommunications and hosting services provided by the Logistics Base. The overall needs for ICT support increased by 29 per cent for Umoja tier 2 support services and by 16 per cent for Network Control Centre and service desk services as compared with the first week of March 2020, prior to the pandemic lockdowns. In certain areas such as videoconferencing, the support requirements for video and audio sites connections had increased by 62.6 per cent and 133.2 per cent, respectively, compared with activity levels before the lockdowns.

11. The pandemic increased the dependence on the global ICT infrastructure in Brindisi and Valencia. The two technology centres proved to be instrumental in enabling business continuity and delivering global technology services to the Secretariat under challenging circumstances.

12. While the Supply Chain Service did not experience direct financial impact from supporting the United Nations global COVID-19 response, the support significantly increased the overall workload of the Service. The Global Service Centre, responding through the strategic deployment stocks functionality, played a pivotal role in facilitating the acquisition of intensive care medical equipment, COVID-19 antibody test kits and personal protective equipment for medical and other essential staff. The Service acted as the focal point for consolidating global demands and simultaneously managing the receipt of materials through the central warehouse operational roles. The Service, in partnership with the Office of Supply Chain Management of the Department of Operational Support, was engaged in planning, procurement and logistics for, acquiring, receiving and shipping key medical materials. These activities were additional to the ongoing processing of routine requests for materials that missions need in support of their mandates, in view of the disruption that the pandemic is causing to regular supply chains and the ability of suppliers to meet contracted timelines.

13. COVID-19 travel restrictions directly impacted the environmental and technical functions. On-the-ground technical assistance, for which 365 days of targeted activity was planned during the financial period, was decreased by a total of 67 days deferral (60 days were committed to wastewater support for the United Nations Organization Stabilization Mission in the Democratic Republic of the Congo (MONUSCO) to assess the wastewater treatment facilities in Goma, Congo, to design improvements to the existing infrastructure and to develop a detailed mission wastewater risk mitigation plan; and 7 days committed to energy support to United Nations Interim Security Force for Abyei (UNISFA) to provide technical inputs for the design of the mission's energy infrastructure management plan). A deployment to the United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA) and centralized groundwater training planned in Brindisi for March 2020 were also deferred.

14. The Environmental Technical Support Unit had intensified formal interactions with field missions through the Rapid Environment and Climate Technical Assistance facility, a partnership between the Department of Operational Support and the United Nations Environment Programme (UNEP). Some of these interactions resulted in: technical guidance on the handling of COVID-19 waste and wastewater; on-site chlorine generation for disinfection; and the review of mission-specific contingency planning measures to manage wastewater for United Nations Mission in South Sudan (UNMISS) camps and to conserve fuel used in power generation for the United Nations Support Office in Somalia (UNSOS). The Unit increased support for missions for planning in respect of energy, water and wastewater and solid waste and continued to strengthen the contingency guidance for the COVID-19 response.

15. All conference and learning activities scheduled for March to June 2020 were postponed, as the travel restrictions prevented participants from travelling to the training site and forced organizers to suspend activities. The missed training opportunities paused the development of technical and soft skills for some staff members. Staff members engaged in conference and event management were temporarily assigned to communication and staff development areas which were undergoing an increase in workload.

16. All occupational safety and health activities scheduled for March to June 2020, both at the Logistics Base and at a number of Secretariat duty stations were also

postponed. The restrictions on travel prevented participants from reaching the Logistics Base to attend the scheduled annual occupational safety and health courses and also prevented the instructors from reaching the missions and duty stations to provide the planned operational support. The long-term impact of missed occupational safety and health training could contribute to a deterioration of health and safety culture, increasing risks of injuries or fatalities.

17. The Logistics Base occupational safety and health personnel faced significant increase in workload due to both the internal management of the emergency through the Occupational Safety and Health Cell and an increased number of requests for cooperation and support from the Division of Health-Care Management and Occupational Safety and Health of the Department of Operational Support at Headquarters. To address this situation the Logistics Base had to urgently strengthen the staff capacity through the recruitment of an individual contractor in the Occupational Safety and Health Cell.

18. The standing police capacity staff travel was hampered in its provision of in-mission support, the conduct of strategic and operational assessments and in participating in training programmes and workshops. Wherever possible, the standing police capacity relied on remote assistance. However, staff members deployed to peace operations in the United Nations Multidimensional Integrated Stabilization Mission in the Central African Republic (MINUSCA), MONUSCO and the African Union-United Nations Hybrid Operation in Darfur (UNAMID) prior to travel restrictions having come into force continued to provide in-mission support to those peace operations.

19. The Standing Police Capacity had also planned to conduct operation assessments in MINUSCA, MONUSCO, UNAMID and UNISFA in the fourth quarter of the period 2019/20. These assessment missions had been put on hold in view of travel restrictions. The Standing Police Capacity switched to the provision of activities that could be achieved virtually, such as operationalization of strategic guidance framework and strengthening knowledge management.

20. Until the pandemic prevented travel, the Justice and Corrections Standing Capacity fully delivered on its core mandate and carried out its core functions in the field as requested by its clients. From March, the Standing Capacity support shifted predominantly to the provision of remote assistance in the form of extended preparatory work. The Standing Capacity had planned to conduct deployments to MINUSCA, MINUSMA, MONUSCO and the United Nations Support Mission in Libya (UNSMIL) during the period from March to 30 June 2020, in addition to providing start-up support for the post-UNAMID follow-on presence. These deployments were temporarily put on hold in view of travel restrictions and are rescheduled for implementation in the next financial period.

21. The Strategic Air Operations Centre provided support for emergency medical evacuation and cargo flights related to the United Nations response to the COVID-19 crisis. The Centre expanded to cover 24/7 operations, including support to the interagency COVID-19 Medical Evacuation Operations Centre (United Nations MEDEVAC Cell), composed of the World Health Organization (WHO), the International Committee of the Red Cross, Médecins Sans Frontières and the World Food Programme. The Centre has relied entirely on existing staff to provide critical support since the creation of the MEDEVAC Cell in May 2020.

## Supply Chain Service

### *Mission support*

22. During the reporting period, the Logistics Base provided support for downsizing, pre-liquidation and liquidation activities to the United Nations Mission for Justice Support in Haiti (MINUJUSTH) and for the reconfiguration and downsizing of the United Nations Integrated Peacebuilding Office in Guinea-Bissau (UNIOGBIS), as well as start-up operations for the United Nations Mission to Support the Hedaydah Agreement (UNMHA) in Yemen. In addition, the Logistics Base provided advice on asset disposal and supported inventory reconciliation in UNAMID, MINUJUSTH and UNMHA.

23. Mission Support teams were deployed to 11 different field locations.

### *Planning Support Unit*

24. The Supply Chain Service continued to provide support to field operations in the areas of planning and analysis, focusing on the demand and acquisition plan preparation and the utilization of the plan tool. In this regard, the Supply Chain Service performed data quality revision and cleansing of mission global demand plans. It also provided direct assistance in the preparation of missions' demand plans and consolidated and submitted to the Logistics Division of the Department of Operational Support the aggregated global demand plans for peacekeeping and special political missions.

25. The Supply Chain Service also facilitated the integrated business planning meetings, with field missions and Headquarters, preparing analysis related to the implementation of missions' demand and acquisition plans.

### *Sourcing and acquisition support*

26. The Supply Chain Service also provided technical reviews of solicitation packages for field missions and for other Secretariat entities such as the United Nations Office at Geneva, the United Nations Office at Nairobi and the United Nations Office on Drugs and Crime. It completed 120 technical reviews for 99 complex engineering projects (valued at \$395.5 million), 19 surface transport requirements (valued at \$2.5 million) and 2 general supplies requirements (valued at \$1.0 million).

27. Technical and operational support operations in the areas of planning and design of engineering projects were provided to 15 entities. In addition, the Service completed tender packages for field missions procurement, including all drawings and technical documents for the various projects in UNMISS; MONUSCO; UNISFA; the United Nations Peacekeeping Force in Cyprus (UNFICYP); MINUSMA; and Headquarters and the Logistics Base (global system contract for the supply of smart meters and light-emitting diode (LED) lights facilities for the remote infrastructure monitoring programme).

### *Engineering and environmental management support*

28. The overall environmental management score of the United Nations Logistics Base is 87 per cent. Main improvements include an increase from a 53 per cent to a 100 per cent proportion of renewable energy sourcing and a reduction in per capita energy consumption by 10 per cent. During the reporting period, the Logistics Base was awarded the gold and silver Certified Energy Efficient Data Center Enterprise Awards for Valencia and Brindisi, respectively, and the Logistics Base environmental

management system was recertified in accordance with International Organization for Standardization (ISO) standard 14001.

29. In support of the implementation of the environment strategy for peace operations across the three technical pillars (energy, water and wastewater and solid waste), the Service provided technical assistance on the ground to five missions, namely, MONUSCO, UNFICYP, MINUJUSTH, UNISFA and UNAMID and the Office of the Special Envoy of the Secretary-General for Burundi. In addition, through the Rapid Environment and Climate Technical Assistance project partnership between the Department of Operational Support and the UNEP, the Logistics Base supported the development of 14 mission-specific waste management plans.

30. The United Nations Logistics Base also started the refurbishment project to vehicular assets returned from the closing mission in Haiti; implemented and maintained the contract performance reporting tool for field missions; and, targeting rollout to all missions in the 2020/21 period, developed and deployed the instant feedback system, which enables real-time performance monitoring of the receipt of contracted goods and services.

#### *Strategic deployment stocks*

31. The annual strategic deployment stocks composition review for the 2019/20 period was completed, with only minor changes from the 2018/19 period. The strategic deployment stocks played a fundamental role in facilitating the centralized acquisition of intensive care medical equipment, COVID-19 antibody test kits and personal protective equipment for medical and other essential staff, in accordance with the WHO model of care. The Supply Chain Management Service, focused through the Strategic Deployment Stocks Unit became a source of departmental COVID-19 medical response materials, helping satisfy global demands through centralized purchase, receipt and distribution. The Service acted as a fulcrum for the Department of Operational Support, balancing both demand and supply for entity requirements. In the reporting period, in partnership with the Office of Supply Chain Management at Headquarters, the Service engaged in the planning, acquiring, receipt and subsequent shipping of over \$7 million of key medical materials.

#### **Service for Geospatial, Information and Telecommunications Technologies**

32. In alignment with the Organization's ICT strategy and guided by the overall strategic direction from the Office of Information and Communications Technology, the Service for Geospatial, Information and Telecommunications Technologies reinforced its role as the resilient operational hub for the support and delivery of technology services and solutions to field operations and to other Secretariat and United Nations system clients.

33. The Service for Geospatial, Information and Telecommunications Technologies continued to provide resilient geospatial, communications and information technology services, including centralized hosting, connectivity and monitoring support for critical systems such as Umoja, videoconferencing, the iNeed system and email. To guarantee redundancy and risk mitigation, the Service continued to be deployed in two locations but provides services under a unified, singular service model. The facility in Valencia, in accordance with its mandate, is used solely for information and communications technology purposes. Together with its twin technology centre at Brindisi, it provides essential resilience and redundancy, ensuring that critical telecommunications, data and enterprise-wide systems are protected from the risks of disruption or catastrophic failure at a single site, and forms an integral part of the centralized global service delivery capacity of the United Nations for geospatial, information and telecommunications technologies.

34. During the performance period, and in alignment with its key strategic drivers, as outlined in paragraph 43 of the proposed budget for the period from 1 July 2019 to 30 June 2020 of the Logistics Base (A/73/774), the Service successfully delivered through its four sections, around two core thematic directions, product, service and information security management and infrastructure operations and solutions delivery:

(a) The Technology Development, Design and Planning Section provided project management office support services, including oversight of 110 projects registered in the technology project server and services for 43 projects at the mission, enterprise and cross-cutting project levels; mail migration for non-Department of Operational Support entities and the United Nations Logistics Base Umoja infrastructure renewal project; and conducted seven workshops on project management and technology innovation for field missions;

(b) The Service and Information Security Management Section developed the strategic risk management framework for the Service; implemented cloud monitoring and oversaw cloud services management for the Secretariat; and recertified ISO management system standards for service management (ISO 20000) and information security (ISO 27001);

(c) The Infrastructure Operations Section implemented virtual private network technology allowing client computing devices to be updated while disconnected from the network; completed two new technology projects – augmented reality and proof of concept for additive three-dimensional printing; introduced performance management and optimization methodologies to resolve highly complex ICT service performance challenges in UNMISS, the United Nations Multidimensional Integrated Stabilization Mission in Mali (MINUSMA) and UNFICYP; optimized network traffic; completed the Umoja technology refresh project; and implemented the first phase of the Unite Workspace project, targeting implementation of a communication and collaboration software platform with the key project elements of providing ongoing governance structure, naming convention, retention policies and service support model;

(d) The Client Solutions Delivery Section supported groundwater exploration projects for UNMISS and MINUSMA, maintained and expanded the Unite Aware Maps solution and related geospatial data, maps, products and services; organized workshops for data standardization, visualization standardization and analytics-image and geospatial analyses; maintained global databases and global geospatial platforms, solutions and services; leveraged the Maps on Demand application for MONUSCO and UNSOS, expandable to other missions on demand; and launched the global Unite Maps Initiative enriching topographic and operational data in missions areas using a crowdsourcing approach.

### **Central Service**

35. During the reporting period, the Central Service continued to provide administrative support, acting in an enabling role for the other two services and tenant units, as well as conference and learning services, occupational health activities and security services for the operational activities in Brindisi and Valencia.

36. The Conference and Learning Centre coordinated learning activities, including a United Nations System Staff College leadership skills workshop, language courses and open online sessions on soft skills for all staff members; supported restyling and renovation of the Logistics Base website and enhancement of the Logistics Base iSeek page; and administered the Global General Service Test and language proficiency examinations.

### *Occupational Safety and Health Cell*

37. The Occupational Safety and Health Cell provided 1,527 nursing consultations and a health communication campaign to respond to the COVID-19 pandemic; and conducted occupational health activities and occupational safety risk assessment briefings. In addition, the Cell monitored compliance with occupational safety and health rules and regulations; established a risk register of hazardous working conditions; performed safety risk assessments; delivered one-day occupational safety and health training; and implemented a system to conduct risk assessments in the areas of the Supply Chain Service and in the Logistics Base buildings.

### *Security Services*

38. The Central Service continued to provide security services for staff and eligible dependents and enabled a safe and secure environment in which to conduct programmes and activities in Brindisi and Valencia, including by providing security support for three high-level events; conducting two facility safety and security surveys in Brindisi and Valencia; providing security support for occupational safety and health during the COVID-19 outbreak; delivering 139 security briefings to United Nations personnel; introducing the emergency notification system; and conducting four emergency notification system-related security exercises.

### *Property Management Cell*

39. During the reporting period, the Property Management Cell ensured the provision of property management compliance and quality assurance services for property with a capitalized value of over \$210 million; and the verification of 100 per cent of fixed assets and 99.9 per cent of serialized equipment. In addition, the Property Management Cell submitted to the senior management team a total of 19 reports with internal analysis of performance results (4), impairment review (1) and closing balance situation report analysis (14). The Property Survey Board reviewed Umoja write-off notifications and processed 219 cases with a total approved acquisition value of \$9.4 million.

### **Regional Aviation Safety Office**

40. During the reporting period, the Regional Aviation Safety Office provided aviation safety services through on-site mission visits; developed a safety assurance implementation learning course for the Aviation Safety Section, Office of Supply Chain Management/Department of Operational Support and analysis for the review and update of the aviation risk management training course for senior management; conducted an aviation safety technical investigation on the MINUSMA MD-500 helicopter accident of 28 July 2019; developed and published four assessment guides for aviation-related COVID-19 operations; rolled out the iAviation Safety system to all missions supported by the Department of Operational Support and to Headquarters; and distributed aviation safety awareness material.

### **Tenant units of the Department of Operational Support and the Department of Peace Operations**

41. The tenant units of the Department of Operational Support carried out the following activities.

#### *Field Central Review Bodies Unit*

42. During the reporting period, the Field Central Review Bodies Unit facilitated the endorsement of recruitment cases by the field central review bodies; provided

substantive guidance, technical support and training to recruiters, members of the field central review bodies, hiring managers and departments of the United Nations Secretariat; and conducted reference verification and provided technical support and expertise for the reference verification pilot programme for the Secretariat and participating agencies.

#### *Strategic Air Operations Centre*

43. During the reporting period, the Strategic Air Operations Centre undertook centralized control and monitoring of all strategic air movements of the United Nations fleet and two wide-body aircraft for military troop rotation through the global tracking systems with a view to reducing regional aviation operating costs and optimizing fleet utilization; issued strategic flight activity-related performance reports and monthly reports on wide-body aircraft utilization and efficiency reports; administratively supported aircraft charter agreements, aeromedical evacuation and wide-body aircraft invoicing; supported contractual update of Aviation Information Management Suite software; and served as a member of the United Nations MEDEVAC Cell (via WHO) to provide operational support for aeromedical operations during the COVID-19 crisis.

44. The tenant units of the Department of Peace Operations carried out the following activities.

#### *Standing Police Capacity*

45. The Standing Police Capacity provided capacity-building support to the United Nations peace operations and special political missions, including MINUSCA, MINUSMA, MONUSCO, the United Nations Mission for the Referendum in Western Sahara (MINURSO), UNFICYP, the United Nations Interim Administration Mission in Kosovo (UNMIK) and the United Nations Assistance Mission in Somalia, through deployment of its experts. This included support for developing the comprehensive performance assessment system in the United Nations Mission for the Referendum in Western Sahara (MINURSO) and UNMIK. It also provided support for the downsizing of the police component of UNAMID; capacity-building for the United Nations Development Programme (UNDP) operations in the Gambia, Malawi and Zambia within the framework of the Global Focal Point for the Rule of Law; provided assessment support to the Office of Rule of Law and Security Institutions/Police Division of the United Nations Office for West Africa and the Sahel strategic review mission; and supported police-contributing countries in preparing their officers for deployment through missions in Nouakchott and Madrid. The Capacity also facilitated an online workshop for the Zambia Police Service and Maldives on human rights and law enforcement in the context of the emergency response to COVID-19; and participated in four international police conferences. The assessment missions planned for the fourth quarter of the financial period were cancelled owing to the COVID-19 crisis and related travel restrictions.

#### *Justice and Corrections Standing Capacity*

46. During the reporting period, The Justice and Corrections Standing Capacity provided support for the start-up of the United Nations Integrated Office in Haiti (BINUH), for the establishment of a functional Judicial Affairs Team within the Political and Good Governance Section, for integrated structures and mechanisms between BINUH and the United Nations country team and for the development and implementation of strategic and planning documents; supported and advised the Deputy Special Representative of the Secretary-General of the United Nations Integrated Office in Haiti on transition planning and programming in rule of law and peacebuilding areas for MINUJUSTH; developed a project document for the support

for the Special Criminal Court in the Central African Republic for MINUSCA, followed by assistance to its Special Criminal Support Unit; assisted the Justice and Corrections Section of MINUSMA in prevention of radicalization in prisons, capacity-building for prison staff, the planning of a high-risk security area in Dioïlia Prison and in the drafting of a road map for the implementation of the national strategy on the detention of suspected terrorists; assisted the Corrections Unit of MONUSCO to support national authorities in the ongoing prison reform process; assessed real-time lessons from the UNAMID ongoing rule of law transition; finalized a situational assessment report to improve the safety and security of detainees for UNSMIL; and carried out and participated in assessments within the context of the Office of Rule of Law and Security Institutions of the Emergency Task Force for Burkina Faso entry points in the rule of law area and the capacity of the Gambia to strengthen its efforts in tackling rule of law and security challenges.

47. In paragraph 28 of its report on the budget performance for the period from 1 July 2018 to 30 June 2019 and proposed budget or the period from 1 July 2020 to 30 June 2021 of the United Nations Logistics base at Brindisi, Italy (A/74/737/Add.6), as endorsed by the General Assembly in its resolution 74/282, the Advisory Committee on Administrative and Budgetary Questions recommended that, in the interest of clarity and transparency, the General Assembly request the Secretary-General to include in his next reports on the United Nations Logistics Base a summary of the resource requirements and expenditures of each of the tenant units hosted at the Logistics Base. Table 1 shows the summary of requirements and expenditures for tenant units.

Table 1  
**Analysis of the tenant units budget and expenditure for the 2019/20 period**

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020)

Category	Standing Police Capacity		Justice and Corrections Standing Capacity		Strategic Air Operations Centre		Field Central Review Bodies Unit		Total, tenant units	
	Allocated	Expenditure	Allocated	Expenditure	Allocated	Expenditure	Allocated	Expenditure	Allocated	Expenditure
<b>Civilian personnel</b>										
International staff	4 985.2	5 115.7	750.0	769.6	916.0	940.0	416.0	426.9	7 067.2	7 252.2
National staff	132.6	136.0	66.2	67.9	198.8	203.9	530.2	543.7	927.8	951.5
General temporary assistance	–	–	159.4	124.2	–	–	–	–	159.4	124.2
<b>Subtotal</b>	<b>5 117.8</b>	<b>5 251.7</b>	<b>975.6</b>	<b>961.7</b>	<b>1 114.8</b>	<b>1 143.9</b>	<b>946.2</b>	<b>970.6</b>	<b>8 154.4</b>	<b>8 327.9</b>
<b>Operational costs<sup>a</sup></b>										
Official travel	116.6	104.1	29.2	10.1	36.8	10.9	30.0	8.9	212.6	134.0
Other supplies, services and equipment	17.9	4.9	–	–	27.0	–	5.0	–	49.9	4.9
<b>Subtotal</b>	<b>134.5</b>	<b>109.0</b>	<b>29.2</b>	<b>10.1</b>	<b>63.8</b>	<b>10.9</b>	<b>35.0</b>	<b>8.9</b>	<b>262.5</b>	<b>138.9</b>
<b>Total requirements</b>	<b>5 252.3</b>	<b>5 360.7</b>	<b>1 004.8</b>	<b>971.8</b>	<b>1 178.6</b>	<b>1 154.8</b>	<b>981.2</b>	<b>979.5</b>	<b>8 416.9</b>	<b>8 466.8</b>

<sup>a</sup> Certain operational overhead costs are not reflected as they had not been allocated to the tenant units.

#### **Brindisi and Valencia locations**

48. In paragraph 15 of its resolution 70/288, the General Assembly reiterated its request to the Secretary-General to provide a breakdown of resource requirements

and expenditure for the two locations, in Brindisi and Valencia. In paragraph 29 of its report, as endorsed by the General Assembly in its resolution 74/282, the Advisory Committee recommended that the General Assembly request the Secretary-General to include, in future submissions, disaggregated information in all the tables on the financial resources of the United Nations Logistics Base in Brindisi and Valencia. Table 2, accordingly, shows expenditure for the 2019/20 financial period, by location.

Table 2  
**Analysis of expenditure for the 2019/20 period, by location**

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020)

Category	Brindisi <sup>a</sup>	Valencia <sup>a</sup>	Total	Percentage of total	
				Brindisi	Valencia
	(1)	(2)	(3)=(1)+(2)	(4)=(1)/(3)	(5)=(2)/(3)
<b>Civilian personnel<sup>b</sup></b>					
International staff	18 407.0	1 754.0	20 161.0	91.3	8.7
National staff	19 441.6	1 351.6	20 793.2	93.5	6.5
General temporary assistance	244.2	–	244.2	100.0	–
<b>Subtotal</b>	<b>38 092.8</b>	<b>3 105.6</b>	<b>41 198.4</b>	<b>92.5</b>	<b>7.5</b>
<b>Operational costs</b>					
Consultants	221.7	17.2	238.9	92.8	7.2
Official travel	433.3	33.6	466.9	92.8	7.2
Facilities and infrastructure	5 770.0	447.7	6 217.7	92.8	7.2
Ground transportation	388.6	30.2	418.8	92.8	7.2
Air operations	4.2	0.3	4.5	93.3	6.7
Marine operations	9.8	0.8	10.6	92.5	7.5
Information and communications technology	6 916.1	6 916.1	13 832.2	50.0	50.0
Medical	51.0	4.0	55.0	92.7	7.3
Other supplies, services and equipment	764.2	59.3	823.5	92.8	7.2
<b>Subtotal</b>	<b>14 558.9</b>	<b>7 509.2</b>	<b>22 068.1</b>	<b>66.0</b>	<b>34.0</b>
<b>Gross requirements</b>	<b>52 651.7</b>	<b>10 614.8</b>	<b>63 266.5</b>	<b>83.2</b>	<b>16.8</b>

<sup>a</sup> Expenditure by location reflects the authorized allocation of personnel to each duty station with exception of information and communications technology expenditure.

<sup>b</sup> An average of 405 personnel were deployed: 30 in Valencia and 375 in Brindisi.

### Non-United Nations Logistics Base entities hosted at Brindisi and Valencia

49. In paragraph 55 of its report on the budget performance for the period from 1 July 2013 to 30 June 2014 and proposed budget for the period from 1 July 2015 to 30 June 2016 of the United Nations Logistics Base (A/69/839/Add.9), as endorsed by the General Assembly in its resolution 69/309, the Advisory Committee recommended that the General Assembly request the Secretary-General to include, in future performance reports and budget submissions regarding the Logistics Base, information on all of the personnel occupying the facilities in Brindisi and Valencia, as well as details on administrative and cost recovery arrangements, rental and maintenance costs, income received and any other relevant information on the utilization of United Nations premises.

50. During the reporting period, the United Nations Logistics Base hosted support personnel of other entities in Brindisi and Valencia, as set out in table 3. The support personnel provided services directly to peacekeeping missions and special political missions, as well as to other entities under established service level agreements on a cost-recovery basis.

51. The International Computing Centre provided a range of services, including a service desk, infrastructure support, application support and data centre support. As set out in table 3, 175 support personnel from the Centre provided services to non-Secretariat entities. As part of a comprehensive recovery of costs associated with the use of the United Nations Logistics Base facilities in Brindisi and Valencia, the costs for facility services, such as cleaning, gardening, security and maintenance, were prorated and charged to the Centre and recovered through the peacekeeping cost recovery fund.

52. The United Nations Office for Project Services (UNOPS) provided a range of services, including videoconferencing, service management, capacity planning and performance management, security and operational resilience, content management, situational awareness and storage management. As shown in table 3, two support personnel from UNOPS provided services to non-Secretariat entities. The costs for facility services such as cleaning, gardening, security and maintenance were prorated and charged to UNOPS and recovered through the peacekeeping cost recovery fund.

53. A team of 10 United Nations personnel (5 in Brindisi and 5 in Valencia) (general temporary assistance positions) worked on Umoja master data management and personal data management in Brindisi and Valencia during the reporting period.

54. The United Nations Logistics Base also continued to provide facilities to the United Nations Field Staff Union, which comprised four personnel from field missions.

Table 3

**Occupancy of the United Nations Logistics Base premises by personnel of non-Logistics Base entities as at 30 June 2020**

<i>Entity</i>	<i>Brindisi</i>	<i>Valencia</i>	<i>Total</i>	<i>Service-level agreement/cost reimbursement</i>
<b>International Computing Centre</b>				
Department of Operational Support clients	48	30	78	No <sup>a</sup>
Non-Department of Operational Support clients	25	150	175	Yes <sup>b</sup>
<b>Subtotal, International Computing Centre</b>	<b>73</b>	<b>180</b>	<b>253</b>	
<b>United Nations Office for Project Services (UNOPS)</b>				
Department of Operational Support clients	38	123	161	No <sup>a</sup>
Non-Department of Operational Support clients	–	2	2	Yes <sup>b</sup>
<b>Subtotal, UNOPS</b>	<b>38</b>	<b>125</b>	<b>163</b>	
Other contractors	90	39	129	No
<b>Subtotal, other contractors<sup>c</sup></b>	<b>90</b>	<b>39</b>	<b>129</b>	
<b>Other personnel (United Nations posts)<sup>d</sup></b>				
Office of Information and Communications Technology personnel and contractors	–	21	21	Yes

Entity	Brindisi	Valencia	Total	<i>Service-level agreement/cost reimbursement</i>
Umoja master data management personnel	5	5	10	No
United Nations Field Staff Union	4	–	4	No
Other United Nations posts (1 disarmament demobilization and reintegration, 2 Department of Safety and Security 2 extrabudgetary, 2 Elsie Initiative) <sup>e</sup>	5	2	7	No
<b>Subtotal, other personnel</b>	<b>14</b>	<b>28</b>	<b>42</b>	
<b>Total</b>	<b>215</b>	<b>372</b>	<b>587</b>	

<sup>a</sup> International Computing Centre and UNOPS personnel working on projects for the Department of Operational Support and peacekeeping missions under contractual agreements. No costs are recovered for those personnel.

<sup>b</sup> Costs of facility occupancy by the International Computing Centre and UNOPS personnel servicing non-Department of Operational Support clients are recovered through the peacekeeping cost-recovery fund.

<sup>c</sup> Includes internationally contracted support personnel who do not belong to the International Computing Centre or UNOPS working at Logistics Base facilities, Network Control Centre contractors and TETRA radio service contractors.

<sup>d</sup> This category refers to United Nations Secretariat posts located at the United Nations Logistics Base which are not part of the Logistics Base staffing table.

<sup>e</sup> The Elsie Initiative for Women in Peace Operations is a project funded by the Government of Canada on developing and implementing woman-friendly camp accommodation standards for field missions.

### Services provided to other entities and cost recovery

55. In paragraph 68 of its report on the budget performance for the period from 1 July 2014 to 30 June 2015 and proposed budget for the period from 1 July 2016 to 30 June 2017 of the United Nations Logistics Base (A/70/742/Add.9), as endorsed by the General Assembly in its resolution 70/288, the Advisory Committee considered that there was a need to provide the General Assembly with a better understanding of the services provided to other Secretariat and non-Secretariat entities, and a full picture of the resources made available to the Logistics Base. The Committee recommended that transparent and comprehensive information on expenditures incurred and income received for all services provided to other Secretariat and non-Secretariat entities be included, as a matter of routine, in future performance reports and budget submissions. In paragraph 26 of its report, as endorsed by the General Assembly in its resolution 74/282, the Advisory Committee also expressed its view that the General Assembly should be provided with comprehensive and more transparent information on the services provided to different entities.

56. In the 2019/20 period, the United Nations Logistics Base had service level agreements with 21 entities, under which the Logistics Base provided connectivity services, data storage, telecommunications and data centre hosting services, application hosting, event monitoring, campus services, geospatial information system services, ICT security and operational resilience services, on a cost recovery basis using the Umoja service delivery functionality. The costs were based on service rate cards, and during the reporting period revenue in the amount of \$9.8 million was generated through that cost-recovery mechanism. Cost recoveries for the 2019/20 period are set out in table 4.

**Table 4**  
**Analysis of cost-recovery reimbursements during the 2019/20 period**

(Thousands of United States dollars)

<i>Entity receiving support</i>	<i>Services provided</i>	<i>Amount</i>
Office of Information and Communications Technology (OICT)	Hosting services (rack space, server hosting, infrastructure as a service hosting, consultancy services, infrastructure support services); data storage (provision, replication, backup, operation resilience); connectivity services (leased line, Internet, site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access, firewall support, consultancy services, intelligent wide area network service); event monitoring; platform services (access layer, anti-spam); application services (Moodle hosting service); telecommunications (videoconferencing service); and project management services (consultancy services)	6 558.5
International Computing Centre	Hosting services (rack space); connectivity services (leased line, Internet, site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access, network connectivity); campus services (office space)	823.8
Office for the Coordination of Humanitarian Affairs	Hosting services (rack space, server hosting, infrastructure as a service hosting, consultancy services, cloud); data storage (provision, replication, backup, operation resilience); application services (database, consultancy services); connectivity services (leased line, Internet, virtual private network/virtual desktop infrastructure client access, network load balancing, consultancy services, intelligent wide area network service, Meraki service); event monitoring	783.8
United Nations Relief and Works Agency for Palestine Refugees in the Near East	Hosting services (infrastructure as a service hosting, server hosting, consultancy services); data storage (provision, backup, replication, operation resilience); application services (database); connectivity services (internet, site-to-site virtual private network, virtual private network/virtual desktop infrastructure client access, network load balancing); event monitoring	566.1
Enterprise Solutions Service of OICT	Hosting services (consultancy services, cloud)	306.6
Department of Economic and Social Affairs	Hosting services (server hosting, infrastructure as a service hosting); data storage (provision, backup); application services (database); connectivity services (Internet, virtual private network/virtual desktop infrastructure client access, network load balancing); event monitoring	192.8
Special Tribunal for Lebanon	Application services (email); connectivity services (leased line, intelligent wide area network service, virtual private network site-to-site); hosting services (server hosting, infrastructure as a service hosting) and data storage	115.8
United Nations Support Office in Somalia	Hosting services (consultancy services, cloud); application services (on-premises email service)	105.7
Information Management Unit, Department of Political and Peacebuilding Affairs and Department of Peace Operations	Hosting services (consultancy services, cloud)	72.4

<i>Entity receiving support</i>	<i>Services provided</i>	<i>Amount</i>
International Residual Mechanism for Criminal Tribunals	Connectivity services (consultancy services, intelligent wide area network service, site-to-site virtual private network); telecommunications (voice)	47.7
United Nations Assistance to the Khmer Rouge Trials	Hosting services (infrastructure as a service hosting); data storage (provision); connectivity services (virtual private network/virtual desktop infrastructure client access, consultancy services, intelligent wide area network service, site-to-site virtual private network firewall federation); telecommunications (voice)	37.9
Office of Administration of Justice	Application services (SharePoint services)	27.5
Secretariat of the Convention on Biological Diversity, UNEP – Nairobi	Hosting services (consultancy services, cloud); connectivity services (intelligent wide area network service, site-to-site virtual private network)	27.1
United Nations Monitoring Mechanism for the Syrian Arab Republic	Connectivity services (consultancy services, intelligent wide area network service, site-to-site virtual private network, Meraki service); telecommunications (voice); hosting services (server hosting, infrastructure as a service hosting); data storage (provision, backup); application services (database)	24.4
United Nations Office for Project Services	Hosting services (server hosting, infrastructure as a service hosting); data storage (provision, backup); connectivity services (virtual private network/virtual desktop infrastructure client access); application services (database, web hosting); event monitoring; campus services (office space)	23.4
World Food Programme	Hosting services (rack space); connectivity services (Internet, network connectivity, microwave connection, consultancy services); telecommunications (voice); campus services (office space)	18.0
United Nations Regional Centre for Preventive Diplomacy for Central Asia	Connectivity services (consultancy services); data storage (backup); hosting services (server hosting, infrastructure as a service hosting); application services (remote global self-service catalogue); ICT security and operational resilience services (consultancy services, anti-malware monitoring, central patch management service)	14.2
United Nations Conference on Trade and Development	Hosting services (rack space); connectivity services (Internet); event monitoring	8.4
United Nations Interregional Crime and Justice Research Institute	Data storage (backup); telecommunications (videoconference)	5.2
UNEP – Geneva	Hosting services (server hosting); data storage (provision, backup); connectivity services (Internet connection)	4.5
United Nations Office at Nairobi	Hosting services (consultancy services, cloud)	4.1
<b>Total</b>		<b>9 767.9</b>

57. The revenue recovered through the cost-recovery fund was used by the United Nations Logistics Base to maintain the information and communications technology resources, facilities and infrastructure needed to provide services for the clients under the established service-level agreements. In addition, during the reporting period, the Logistics Base utilized the services of one Senior Information and Communications Technology Coordinator (P-5) and one Administrative Assistant (national General

Service) established and funded through extrabudgetary funds recovered as a result of the services, to coordinate and manage the cost-recovery income received.

### **Financial implementation**

58. The overall budget implementation rate for the period from 1 July 2019 to 30 June 2020 was 99.8 per cent.

59. The financial performance of the United Nations Logistics Base during the reporting period was impacted by higher-than-planned expenditure in the civilian personnel group (\$1,093,800), as a result of the higher actual common staff cost of 58.2 per cent for international staff as compared to the budgeted common staff cost of 50.8 per cent, coupled with the higher common staff costs for national staff and the higher actual grade for national General Service staff of G-5 step 9, as compared with G-5 step 7, which was used as a basis for costing in 2019/20.

60. Expenditure under operational costs amounted to \$22,068,100, leaving a balance of \$1,208,700. The remaining resources, resulting from under-expenditures caused by COVID-19-related delays in the acquisition of information and communications technology equipment and other materials, cancelled training, travel and consultancy, were reprioritized to cover the shortfall under the civilian personnel group.

61. An analysis of variances is set out in section IV of the present report.

## **C. Partnerships and country team coordination**

62. The United Nations Logistics Base supported the World Food Programme by providing telephone and data services for the United Nations Humanitarian Response Depot, located at the Logistics Base, and satellite connectivity and other information technology support for training sessions organized at its facilities at San Vito dei Normanni, near Brindisi.

63. The United Nations Logistics Base continued to provide logistical support for training courses and conferences organized by the United Nations Population Fund, the International Computing Centre, UNOPS, the United Nations Institute for Training and Research and the Department of Safety and Security of the Secretariat.

## **D. Results-based budgeting frameworks**

64. During the reporting period, the United Nations Logistics Base contributed to the three expected accomplishments by delivering on related key outputs, as shown in the frameworks below. The outputs under expected accomplishments 1.1 are grouped under the following functional areas: supply chain services; geospatial services, information technology services; telecommunications services; technology development, design and planning services; conference and learning services; regional aviation safety services; strategic air operations services; field central review bodies/reference verification services; and occupational safety services. The outputs under expected accomplishment 1.2 are grouped as follows: service improvements; audit, risk and compliance; budget, finance and reporting services; civilian personnel services; conduct and discipline services; geospatial, information and telecommunications technology services; facility, infrastructure and engineering services; fuel management services; supply chain management; vehicle management and ground transport services; medical services; security and safety services; and environmental management. The outputs of the Standing Police Capacity and the Justice and Corrections Standing Capacity are reflected under expected accomplishment 1.3.

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**Expected accomplishment 1.1:** Rapid, effective, efficient and responsible operational and technical support services for client missions
 

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*Planned indicators of achievement**Actual indicators of achievement*

1.1.1 Percentage of mission clients expressing satisfaction with supply chain and operations services (2017/18: 90.7 per cent; 2018/19: 85 per cent; 2019/20: 85 per cent)

Achieved. 95 per cent of clients were satisfied with the quality of services received

1.1.2 Percentage of mission acquisition plans that are reviewed and analysed to support the preparation of an integrated demand plan for the Department of Operational Support (2017/18: 100 per cent; 2018/19: 90 per cent; 2019/20: 90 per cent)

Achieved. 100 per cent of missions' requirements were coordinated, reviewed and consolidated to support the preparation of global demand and acquisition plan

1.1.3 Percentage of mission sourcing requests for single items in strategic deployment stocks and the United Nations reserve solved within 2 working days and, for multiple items and mission surplus, within 5 working days (2017/18: 98.6 per cent for single items and 100 per cent for multiple items; 2018/19: 95 per cent; 2019/20: 95 per cent)

Achieved. 100 per cent of mission sourcing requests for single items in strategic deployment stocks and the United Nations reserve were resolved within 2 working days and, for multiple items and mission surplus, within 5 working days

1.1.4 Percentage of mission requests for strategic deployment stock and United Nations reserve items shipped within 30 days from the stock transfer order date (2017/18: 64 per cent; 2018/19: 95 per cent; 2019/20: 95 per cent)

46 per cent of requests were shipped within 30 days. The remaining 54 per cent were shipped after 30 days

The delays in the overall shipping lead time resulted from the later-than-anticipated establishment of the global freight forwarding contract

1.1.5 Percentage of strategic deployment stocks and equipment maintained, repaired and tested within 15 working days of the work order date (2017/18: 100 per cent; 2018/19: 98 per cent; 2019/20: 98 per cent)

Achieved. 98.4 per cent of strategic deployment stocks and equipment were maintained, repaired and tested within 15 working days of the work order date

1.1.6 Percentage of United Nations reserve vehicles and equipment refurbished within 30 days (2017/18: not applicable; 2018/19: 95 per cent; 2019/20: 97 per cent)

80 per cent of United Nations reserve vehicles and equipment were refurbished within 30 days

The variance was due to delay in delivery of spare parts necessary for one of the refurbishment projects

1.1.7 Percentage of mission requests for mission support teams deployed within 15 working days of approval date (2017/18: 100 per cent; 2018/19: 95 per cent; 2019/20: 95 per cent)

91 per cent of mission support teams were deployed within 15 working days of approval date. The variance was due to the travel restrictions related to the COVID-19 pandemic

1.1.8 Percentage of mission clients expressing satisfaction with geospatial, information and telecommunications technologies services (2017/18: 98.41 per cent; 2018/19: 92 per cent; 2019/20: 92 per cent)	Achieved. 97.0 per cent of mission clients expressed satisfaction with services received
1.1.9 Availability of centrally hosted United Nations field applications (2017/18: 99.99 per cent; 2018/19: 99.8 per cent; 2019/20: 99.8 per cent)	Achieved. 99.9 per cent of field application services were available
1.1.10 Availability of the wide area network infrastructure (2017/18: 100 per cent; 2018/19: 99.5 per cent; 2019/20: 99.5 per cent)	Achieved. 100 per cent of the wide area network infrastructure was available
1.1.11 Percentage of ICT incidents and service requests addressed in line with service-level agreement standards (2017/18: 96.42 per cent; 2018/19: 95 per cent; 2019/20: 95 per cent)	Achieved. 97.9 per cent of ICT incidents and service requests were addressed in line with service-level agreement standards
1.1.12 Efficiency of use of satellite capacity measured in bits per Hz (2017/18: 2.2; 2018/19: 2.8; 2019/20: 2.8)	Achieved. 3.1 bits per Hz of satellite capacity were used
1.1.13 Percentage of strategic air movements centrally controlled and monitored (2017/18: 100 per cent; 2018/19: 100 per cent; 2019/20: 100 per cent)	Achieved. 100 per cent of strategic air movements were centrally controlled and monitored
1.1.14 Percentage of wide-body aircraft movements and troop rotations managed, tasked, controlled and monitored (2017/18: not applicable; 2018/19: not applicable; 2019/20: 100 per cent)	Achieved. 100 per cent of wide-body aircraft movements and troop rotations were managed, tasked, controlled and monitored
1.1.15 Percentage of on-ground environmental technical assistance requests fulfilled in support of 12 field missions in the areas of energy, water and wastewater and solid waste management within 90 days (2017/18: not applicable; 2018/19: not applicable; 2019/20: 95 per cent)	Achieved. 98.4 per cent of on-ground environmental technical assistance requests were fulfilled in support of 6 field missions in the areas of energy, water and wastewater and solid waste management within 90 days

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Planned outputs	Completed (number or yes/no)	Remarks
<b>Supply chain services</b>		
Provision of technical and operational support for 5 peacekeeping operations in the areas of planning and design of engineering projects; 45 technical clearances for major mission engineering projects totalling \$200 million; and 5 completed tender packages for field mission procurement, including all technical documents	55	<p>Technical clearances were provided for engineering projects totalling \$395.5 million</p> <p>Technical and operational support was provided to 15 peacekeeping operations and other entities in the areas of planning and design of engineering projects (United Nations Assistance Mission in Afghanistan (UNAMA), MINUJUSTH, UNFICYP, MINUSMA, MINUSCA, UNISFA, United Nations Interim Force in Lebanon (UNIFIL), UNSOS, United Nations Office for West Africa and the Sahel (UNOWAS) and the Regional Service Centre in Entebbe, Headquarters, the Logistics Base, UNDP, the United Nations Economic Commission for Africa and the Independent Investigative Mechanism for Myanmar)</p>
Provision of 2 global reports and quarterly review reports for demand planning to support the preparation of an integrated demand plan for the Department of Operational Support	8	Complete tender packages were prepared – 7 for field missions (UNMISS, MONUSCO, UNISFA (2), UNFICYP, MINUSMA (2)) and 1 for Headquarters (Logistics Base)
Provision of technical clearance for transport and general supply goods and services within 10 working days from the time of receipt of an official request from a peacekeeping operation	NA	This output has been replaced by monthly integrated business planning meetings and business intelligence dashboards providing visibility and analysis of evolving global and local supply chain plans during their implementation, in a consistent manner
Provision of technical clearance for transport and general supply goods and services within 10 working days from the time of receipt of an official request from a peacekeeping operation	Yes	120 technical reviews were provided for 99 complex engineering projects, 19 surface transport requirements and 2 general supply technical clearances for goods and services within 10 working days of the time of receipt of an official request
Annual review of strategic deployment stocks composition to meet peacekeeping operations start-up requirements	Yes	The annual review of the composition was completed by 30 June 2020. The work-up activities and review were conducted from October to December 2019 based on planning assumptions submitted as part of the revised concept of operations for strategic deployment stocks. <sup>a</sup> Only minor changes were incorporated, with lessons learned in supporting the COVID-19 response to be reflected in the ongoing review of the strategic stocks
Maintenance, repair and testing of approximately 775 vehicles, comprising strategic deployment stock, United Nations reserve vehicles and United Nations Logistics Base vehicles, and approximately 820 items of other equipment, such as generators and office equipment, which are part of the strategic deployment stocks and the United Nations reserve	764	Vehicles maintained, repaired and tested, comprising:  588 strategic deployment stock vehicles 134 Logistics Base vehicles 18 United Nations reserve vehicles
Maintenance, repair and testing of approximately 820 items of other equipment, such as generators and office equipment, which are part of the strategic deployment stocks and the United Nations reserve	921	Equipment items maintained, repaired and tested, comprising:  644 strategic deployment stock specialized engineering equipment

		111 strategic deployment stock medical equipment
		49 strategic deployment stock supply items
		75 Logistics Base engineering specialized equipment and generators
		42 Logistics Base supply items
Acquisition and coordination of 20 technical and supply chain training course sessions	7	Courses were carried out. The remaining arranged courses were cancelled owing to COVID-19 travel restrictions. The training season starts from the second quarter to allow for the completion of administrative and organizational formalities  3 out of the 7 courses were conducted through online webinar instead of face-to-face format
Coordination of asset disposal for two peacekeeping missions, UNAMID and MINUJUSTH	Yes	The asset disposal for MINUJUSTH was coordinated and coordination is ongoing for UNAMID asset disposal, as its mandate was extended by the Security Council
Review and approval of a preliminary asset disposal plan for liquidating missions within 10 working days, for UNAMID and MINUJUSTH	Yes	MINUJUSTH: the preliminary asset disposal plan has been reviewed, approved and finalized during the reporting period  UNAMID: the mandate of the mission was extended during the reporting period until the end of 2020, so the preliminary asset disposal plan has not been finalized. Inventory cleansing exercise is currently being carried out by the mission
Provision of on-site logistics operations and environmental management, engineering and other support for field missions through the deployment of 50 mission support teams	24	24 mission support teams were deployed to the missions upon their request during the first 3 quarters of the performance period. The lower demand for mission support is attributable to COVID-19-related travel restrictions. However, the teams worked remotely on inventory transactions, in particular in relation to UNAMID liquidation
100 per cent physical verification of all inventories in stock	100 per cent	Physical verification of all inventories in stock was completed
Provision of quarterly review reports on collated contract compliance and performance data	Yes	3,612 contract performance reports were collated (4,300 reports issued) for 1,475 contracts (global system and mission-specific contracts) from 26 missions
<b>Geospatial services</b>		
Maintenance and updating of 5 global databases and geospatial platforms, solutions and services in support of 15 peacekeeping operations (UNIFIL, United Nations Military Observer Group in India and Pakistan, United Nations Disengagement Observer Force (UNDOF), United Nations Truce Supervision Organization (UNTSO), UNISFA,	5	Global databases and geospatial platforms, solutions and services maintained and updated: (a) OGI (main repository where operational data is stored and secured); (b) BASE (main repository where base data used for base-maps (United Nations street map) are hosted); (c) CARTO (global repository where topographic data to produce topographic line maps are stored and maintained); (d) DataStore (main repository where data from the missions is stored and updated through

UNMISS, MONUSCO, MINUJUSTH, MINUSMA, MINURSO, MINUSCA, UNAMID, UNMIK, UNFICYP and UNSOS), 10 political missions (UNAMA, United Nations Verification Mission in Colombia (UNVC), United Nations Support Mission in Libya (UNSMIL), Office of the Special Coordinator for the Middle East Peace Process (UNSCO), United Nations Assistance Mission for Iraq (UNAMI), UNIOGBIS, United Nations Regional Office for Central Africa (UNOCA), UNOWAS, United Nations Regional Centre for Preventive Diplomacy for Central Asia and Office of the United Nations Special Coordinator for Lebanon (UNSCOL)) and the Secretariat	16	synchronization); (e) RST (database dedicated to raster data, where the source mosaic datasets are stored and their attributes are processed)
	16	The entities supported comprised 15 peacekeeping operations (MINURSO, MINUSCA, MINUSMA, MONUSCO, UNAMID, UNFICYP, UNISFA, UNMIK, UNMISS, United Nations Military Observer Group in India and Pakistan (UNMOGIP), UNSOS, UNTSO, UNDOF, UNIFIL, MINUJUSTH) and the Regional Service Centre in Entebbe (support)
	15	The entities supported comprised 11 political missions (UNAMA, UNVC, UNSMIL, UNSCO, UNAMI, UNIOGBIS, UNOCA, UNOWAS, United Nations Regional Centre for Preventive Diplomacy for Central Asia, UNSCOL, UNMHA) and four Secretariat entities (Department of Political and Peacebuilding Affairs, Office of the United Nations High Commissioner for Human Rights (OHCHR), ODA, Department of Operational Support)
Production of 200 maps (thematic, topographic and base), hosting of 75 geospatial web map services for 150 client group accounts in 15 peacekeeping operations (including UNSOS), 10 political missions and the Secretariat	218	Maps produced
	116	Web map services provided for peacekeeping operations
	305	Client group accounts supported
	16	Peacekeeping entities supported comprised 15 peacekeeping operations (MINURSO, MINUSCA, MINUSMA, MONUSCO, UNAMID, UNFICYP, UNISFA, UNMIK, UNMISS, UNMOGIP, UNSOS, UNTSO, UNDOF, UNIFIL, MINUJUSTH and Regional Service Centre in Entebbe (support))
	15	Other entities supported comprised 11 political missions (UNAMA, United Nations Verification Mission in Colombia, UNSMIL, UNSCO, UNAMI, UNIOGBIS, UNOCA, UNOWAS, United Nations Regional Centre for Preventive Diplomacy for Central Asia, UNSCOL, UNMHA) and four United Nations Secretariat entities (Department of Political and Peacebuilding Affairs, OHCHR, ODA, Department of Operational Support)
Provision and maintenance of secure and highly available global geospatial platforms, solutions and services (United Nations GeoPortal, United Nations field street map, United Nations operational map, mission common operational picture platform, United Nations gazetteer, United Nations globe and United Nations image service and discovery) to public users and up to 500 named users in support of situational awareness	Yes	Provision and maintenance of 13 secure and highly available global geospatial platforms, solutions (desktop and mobile) and services as follows: <ul style="list-style-type: none"> <li>(a) Unite GeoPortal;</li> <li>(b) Unite Street Map (Unite Maps);</li> <li>(c) Unite Operational Map (Unite Maps);</li> <li>(d) Unite Image Map (Unite Maps);</li> <li>(e) Unite Search (Unite Maps);</li> <li>(f) Unite Directions (Unite Maps);</li> </ul>

		(g) Unite Globe (Unite Maps);
		(h) Mission common operational picture platform, Unite Aware Maps;
		(i) United Nations Imagery Service Discovery;
		(j) Clear Map for Department of Operational Support/OICT/Geospatial Information System sections;
		(k) Mobile solutions such as ERA, iEnduulu;
		(l) Maps on Demand (formerly Field Topographic Maps Application) for MONUSCO, UNSOS;
		(m) Geocortex platform (platform supporting multiple geospatial applications such as the UNTSO Operational Map application)
	1,357	Named users: the increased volume of geospatial content is attributable to additional global geospatial platforms, solutions and services
Provision of 30 satellite image and location analytics; delivery of 30 groundwater exploration and monitoring analytics services for 11 peacekeeping missions	75	Satellite image and location analytics were provided. The increase is attributable to the high demand for these services, including image and geospatial analyses for UNSMIL and environmental analyses for UNAMA and UNMISS
	30	Groundwater exploration and monitoring analytics services were provided to five peacekeeping missions (UNISFA, UNMISS, UNTSO, UNDOF, UNIFIL), four political missions (UNAMA, UNAMI, UNSMIL, UNMHA) and OHCHR, Libya
<b>Information technology services</b>		
Operation, maintenance and support of 203 centrally hosted applications (such as Umoja) including set-up and testing of disaster recovery capability for approximately 65,000 users in peacekeeping operations	197	Centrally hosted applications were operational, maintained and supported for 66,580 users in peacekeeping operations  The lower number of applications is attributed to the decommissioning and consolidation of some applications to other environments, such as the Outreach contact database; United Nations Signals Academy learning management system; Project Server-Umoja; communities of practice
Maintenance of 2 International Organization for Standardization (ISO) certifications, on information technology service management (ISO/IEC 20000) and information security (ISO/IEC 27001:2013)	Yes	ISO certification has been renewed to ensure that international standards in information technology service management and information security management systems are met
5 new application testing services per year	9	New application testing services performed  The increased number of applications is attributable to the high demand for applications

Operation, maintenance and support of 2 certified data centres in two geographical locations, providing hosting services, virtual data centres, virtual desktop infrastructure, underlying infrastructure for email and hybrid cloud brokerage and management for 75,000 users	2	<p>Certified data centres operated, maintained and supported, with services provided for 70,416 users</p> <p>The lower number of users is attributed to the downsizing of missions, cleaning account processes carried out to avoid duplications, or the removal of staff leaving the organization</p>
Operation and management of 10 infrastructure support systems required for hosting and connectivity of the integrated Umoja enterprise resource planning solution, including access-layer support for up to 22,000 users	10	<p>Infrastructure support systems operated and managed for 19,294 users</p> <p>The decreased number of users is attributed to the downsizing of missions, cleaning account processes carried out to avoid duplications, or removal of staff members that have left the organization</p>
Annual update of global services disaster recovery plan and conduct of 2 disaster recovery exercises	Yes	The annual update of the global services disaster recovery plan and two disaster recovery exercises were completed
Completion of 12 application and 5 infrastructure security assessments	26	Application assessments were completed
	7	<p>Infrastructure security assessments were completed</p> <p>Due to smaller size of some applications more assessments could be conducted in the reporting period using available resources</p>
Global event monitoring service provision for 15 peacekeeping operations (including UNSOS)	13	<p>Peacekeeping operations received global event monitoring service</p> <p>Service was not provided to two peacekeeping operations: (a) UNIFIL, owing to the ongoing implementation of the multifactor authentication system, which will allow the implementation of the monitoring system; and (b) UNDOF, as local regulations had impacted the implementation of the monitoring system</p>
<b>Telecommunications services</b>		
Delivery of wide area network connectivity services to more than 300 sites worldwide (client missions and other United Nations offices), connecting more than 50,000 end users through satellite links, private leased line connectivity and virtual private connectivity over the Internet	251	<p>Sites received wide area connectivity services for approximately 70,416 end users</p> <p>The lower number of sites is attributable to the decrease in the number of satellite stations owing to mission downsizing</p>
Operation, maintenance and support of infrastructure to provide centralized digital radio connectivity services to more than 35,000 radio users in 15 peacekeeping operations (including UNSOS)	34,728	<p>Radio users in 11 client missions received centralized digital radio connectivity services provided by infrastructure operated, maintained and supported by the Logistics Base</p> <p>The lower number of sites and users is attributable to several factors, including that certain missions such as MINUJUSTH and the United Nation Verification</p>

		Mission in Colombia opted not to use the TETRA platform
Operation, maintenance and support of infrastructure to provide videoconference bridging services to peacekeeping missions and other United Nations offices, delivering on average 1,500 videoconference events and connecting 5,000 end points each month	1,683 6,613	Videoconference events delivered End points connected each month  The higher number of events and end points is attributable to the higher technology adoption rate experienced and to remote working during COVID-19. The life expectancy of end points was extended, and additional end points were acquired, resulting in a higher number of end points
Operation, maintenance and support of infrastructure to provide inter-mission and international telephone call services to 33 client missions and other United Nations offices, capable of establishing an average of 1 million telephone calls per month	33 331,037	Client missions and other United Nations offices supported Telephone calls established monthly, on average  The decreasing number of telephone calls is a consequence of users' adoption of Microsoft Teams for their communications
Quarterly failover test of the satellite and network critical components between Brindisi and Valencia to ensure the effectiveness of resilience and resolve any detected issues within the same quarter	4	Failover tests performed
Operation, maintenance and support of infrastructure to manage high efficiency satellite links with dynamically allocated capacity based on user demand to up to 250 field locations	203	Field locations using high-efficiency satellite links  The decreased number of field locations is attributable to the downsizing of missions
<b>Technology development, design and planning services</b>		
Provision of project management office support (project management office governance) services (guides, templates, tools and support) comprising 7 standardized project templates for an estimated 50 projects registered in the project server	12	Standardized project templates for 110 projects registered in the project server  The increased number of projects is attributed to higher demand for online solutions, including training courses
Operational management and implementation of 25 projects of various types (innovation, migration, integration, service design, service transition) and on different scales, including 10 enterprise-level projects, 10 cross-functional projects and 5 mission specific projects	43	Projects of various types, including 23 enterprise-level projects, 14 cross-functional level projects and 6 mission-specific projects  The increased number of projects is attributed to higher demand of online solutions, including training courses
2 workshops in project management and technology innovation targeting peacekeeping mission staff	7	Workshops in project management and technology innovation targeting peacekeeping mission staff conducted

Operationalization of PulseNet, a software tool designed to search posts on social media platforms and other specialized feeds for the perception among local populations with regard to United Nations missions, for integrating social media analysis into the situational awareness programme for 11 peacekeeping operations (including UNSOS)	1	Peacekeeping operation  The project was put on hold owing to competing priorities and limited development and support resources
Operationalization of MediaNet, a software tool designed to facilitate the collection of media streams and serve as a data repository of structured and unstructured information from various sources, such as closed-circuit television (CCTV) and unmanned aerial vehicles, and incorporation of the use of those media streams as part of the situational awareness programme for 11 peacekeeping operations (including UNSOS)	1	Peacekeeping operation  The low level of implementation is attributed to the ongoing integration of MediaNet functions into the Unite Aware technology platform, which provides a coherent and comprehensive approach to situational awareness and information analysis for the United Nations peace operations. The platform will be rolled out to three peacekeeping operations during the period 2020/2021
Operationalization of CommsNet, a software and hardware tool aimed at standardizing and maximizing locating capability with regard to United Nations assets and personnel and to provide centralized tracking and the interoperability of communications devices operating on various standards, including TETRA/VHF/HF standards, and incorporation as part of the situational awareness programme for 11 peacekeeping operations (including UNSOS)	1	Peacekeeping operation  CommsNet (ultra high frequency (UHF) and high frequency (HF) components) is deployed in MINUSCA, as part of the Unite Aware pilot  The operationalization, including additional development requirements, and additional deployment was delayed owing to competing priorities and limited development and support resources
Operationalization of the technology innovation collaboration area as a central hub for field technology innovation	Yes	Operationalized in 11 peacekeeping operations
Initiation of 10 proof of concept exercises on innovation technology proposals	9	Proof of concept exercises on innovation technology proposals were initiated  The reduced number of exercises is attributable to other pressing operational priorities
<b>Conference and learning services</b>		
Coordination and support of conferences and learning activities for 1,000 participants from peacekeeping missions and 500 other participants with minimum client satisfaction rates of 90 per cent	Yes	1,474 participants from peacekeeping missions and 382 other participants, with a client satisfaction rate of 99 per cent  The increased number of participants from peacekeeping missions is attributable to the implementation of the Conduct and Discipline Unit programme, which involved all Logistics Base staff members. The

		decreased number of other participants is attributable mainly to the COVID-19 pandemic
Organization, management and delivery of training courses for approximately 413 staff members of the Logistics Base, according to the training plan	413	Logistics Base staff members received training through online training courses (LinkedIn, Inspira learning management system and the Lean Six Sigma Yellow Belt and Green Belt certification programmes)
Completion of mandatory training courses: 90 per cent minimum compliance rate for all mandatory courses	99	Per cent compliance rate for all mandatory courses
<b>Regional aviation safety services</b>		
7 aviation safety visits to UNFICYP (2), UNIFIL (2) and UNAMI (3)	2	Aviation safety visits were conducted, one each to UNFICYP and UNAMI  The lower number of visits is attributed to the security situation, coupled with the COVID-19 pandemic
Provision of aviation safety-related training and promotion services, including two classroom training courses, 12 distance learning courses and three awareness-raising packages	No	Classroom training courses were provided  “Aircraft inspections and performance evaluations” course planned to be delivered in MINUSMA from 6 to 10 April 2020 and “Aviation risk management” course, planned to be delivered at the Regional Service Centre in Entebbe from 4 to 8 May 2020 were suspended, owing to the COVID-19 pandemic
	45	Distance learning courses provided  Increased online training was requested by the missions
	3	Awareness-raising packages were provided to UNFICYP, MINUSMA and UNAMID
<b>Strategic air operations services</b>		
Operational tasking, coordination and monitoring of 100 per cent of air operations conducted with 2 wide-body aircraft assigned to the Strategic Air Operations Centre in support of all peacekeeping missions’ troop rotations	Yes	Operational tasking, coordination and monitoring of 100 per cent air operations conducted with 2 wide-body aircraft assigned to the Strategic Air Operations Centre in support of all peacekeeping missions’ troop rotations
Centralized control and monitoring of 100 per cent of strategic air movements, up to 350 movements, through the global tracking system to maintain strategic fleet awareness and effective control on operating costs	Yes	100 per cent of strategic air movements were centrally controlled and monitored
Cost-benefit analysis and aircraft selection for 100 per cent of requested strategic air support operations, up to 120 operations	Yes	Cost-benefit analysis and aircraft selection were performed for 100 per cent of requested 108 strategic air support operations
Issuance of 12 master table reports on the utilization and efficiency of wide-body aircraft	12	Master table reports issued

Issuance of 12 air fleet performance reports on the utilization of the strategic fleet for business intelligence and cost analysis	12	Air fleet performance reports issued
<b>Field Central Review Bodies Unit and reference verification services</b>		
Facilitation of 260 reviews of the evaluation criteria for new job openings and recruitment cases	236	Reviews of the evaluation criteria for new job openings and recruitment cases  The lower output is attributable to the lower recruitment volume due to COVID-19
Completion of reference checks for up to 1,300 candidates selected for appointment	660	Reference checks completed  The lower output was attributable to less demand from field missions, caused by the lower recruitment volume related to COVID-19
<b>Occupational safety services</b>		
Provision and delivery of three field occupational health and safety training courses to United Nations field occupational safety focal points	No	Training courses were provided  2-day occupational health and safety training courses scheduled for November 2019 at UNIFIL were postponed owing to the security situation. A 5-day occupational health and safety training course scheduled for March 2020 at the United Nations Economic and Social Commission for Asia and the Pacific (ESCAP), planned to be funded by ESCAP, was postponed owing to the COVID-19 pandemic
Receipt, review and recording of 33 individual incident reports from each field mission and support and logistics base per month in the Department of Operational Support occupational safety incident data management system	177	Reports in total were received from the 33 field missions which joined the Field Occupational Safety Risk Management Programme and recorded
Completion of one occupational safety risk assessment on specific, work-related safety hazards and their identification through a preliminary survey and needs assessment; subsequent action plan developed and implemented in line with the requirements of the section or office	1	Occupational safety risk assessment was completed  The annual occupational safety incident statistical report covered all United Nations peace operations and support and logistic bases. The report was published by Global Occupational Safety and Health on the United Nations occupational safety and health website
Coordination with and technical reporting line to the Department of Operational Support Occupational Safety Section and its field safety officer and programme manager maintained, through a minimum of 52 coordination interactions and/or reporting transactions per year, via email, teleconference, videoconference, report submission and/or information exchange and production of one annual occupational	120	Coordination interactions conducted with the occupational safety programme managers  The increased occupational health and safety activities due to the COVID-19 pandemic resulted in an increased number of coordination interactions

safety incident statistical report covering all United Nations peace operations and support and logistic bases

Development of a minimum of six operational and technical standards relating to occupational health and safety per year	6	Operational and technical standards relating to occupational health and safety were developed
Provision of fact-finding, board of inquiry and response operations following an occupational health and safety incident or event, at a minimum once per year, contingent upon the occurrence of incidents or events warranting such support services	No	Fact-finding, board of inquiry and response operations were provided as no requests for support in board of inquiry operations were received
Maintenance of websites and social media platforms relating to occupational health and safety, including operational and technical communications with the occupational safety and health network community of practice through a minimum of 12 website and/or social media updates, upgrades or activities, including posts, communications or dissemination of information on related content	30	Website and social media platforms regularly maintained and updated  The higher number is attributable to the increased occupational health and safety activities due to the COVID-19 pandemic, with frequent operational and technical support activities to update the website based on the latest pandemic development
Provision of support services, remotely or on-site, regarding occupational health and safety programme development and implementation to the Secretariat and United Nations field operations	Yes	Support services were provided remotely to more than 10 field missions and on-site to ESCAP in December 2019

### **Expected accomplishment 1.2:** Rapid, effective, efficient and responsible campus services

#### *Planned indicators of achievement*

#### *Actual indicators of achievement*

1.2.1 Average annual percentage of authorized international posts vacant, excluding tenant units (2017/18: 19 per cent; 2018/19: 15 per cent  $\pm$  2 per cent; 2019/20: 15 per cent  $\pm$  3 per cent)

Achieved. An average of 15.5 per cent of authorized international posts, excluding tenant units, were vacant

1.2.2 Average annual percentage of female international civilian staff (2017/18: 29 per cent; 2018/19: 38 per cent; 2019/20:  $\geq$ 40 per cent)

The annual percentage of female international civilian staff was 35 per cent. Outreach efforts have been undertaken to increase awareness and to attract female candidates by targeting women through social media campaigns, networks and associations

1.2.3 Average number of days for roster recruitments to candidate selection for international candidates (2017/18: 48 working days from closing of job opening; 2018/19:  $\leq$ 48 working days from closing of job opening; 2019/20:  $\leq$ 101 calendar

No recruitment from roster took place; only standard recruitment was conducted

days from posting of job opening for P-3 to D-1 and FS-3 to FS7 levels)

1.2.4 Average number of days for post-specific recruitments, from closing of the job opening to candidate selection, for international candidates (2017/18: 138; 2018/19: 130; 2019/20: 130)

The average number of days for post-specific recruitments was 169

The higher number of days is attributable to cases where the first selected candidate declined the offer, necessitating the selection of the next recommended candidate

1.2.5 Overall score on the Department of Operational Support environmental management scorecard (2017/18: 80 per cent; 2018/19: 100 per cent; 2019/20: 100 per cent)

87 per cent

1.2.6 Percentage of all ICT incidents resolved within the established targets for high, medium and low criticality (2017/18: 85 per cent; 2018/19: >85 per cent; 2019/20: >85 per cent)

81 per cent of incidents were resolved within the established targets. The variance is attributed to a higher-than-expected number of service requests

1.2.7 Compliance with the field occupational safety risk management policy (2017/18: 100 per cent; 2018/19: 100 per cent; 2019/20: 100 per cent)

Achieved. 100 per cent compliance with the field occupational safety risk management policy

1.2.8 Deviation from demand plan in terms of planned quantities and timeliness of purchase (2017/18: not applicable; 2018/19: ≤20 per cent; 2019/20: ≤20 per cent)

Achieved. During the reporting period, the level of implementation of the global demand and acquisition plan was 83 per cent

1.2.9 Overall score on the Department of Operational Support property management index, based on 20 underlying key performance indicators (2017/18: 1,713 for strategic deployment stocks and 1,464 for the Logistics Base; 2018/19: ≥1,800; 2019/20: ≥1,800)

The property management index is 1,645 points

Of the two inventories managed – the Logistics Base and the Strategic Deployment Stock – write-off timelines at the Logistics Base negatively affected the index

1.2.10 Compliance of vendors with United Nations rations standards for delivery, quality and stock management (2017/18: not applicable; 2018/19: ≥95 per cent; 2019/20: ≥95 per cent)

Not applicable to the Logistics Base as no rations were delivered

<i>Planned outputs</i>	<i>Completed (number or yes/no)</i>	<i>Remarks</i>
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### Service improvements

Implementation of the 2019/20 Logistics Base mission-wide environmental action plan, in line with the Department of Operational Support environmental strategy for field missions

Yes

The 2019/20 Logistics Base mission-wide environmental action plan was implemented

### Audit, risk and compliance

Implementation of OIOS recommendations targeted for implementation by year end (31 December) and any pending prior fiscal year recommendations from the Board of Auditors, as accepted by management	100	Per cent implementation of OIOS recommendations targeted for implementation by year end – 31 December 2019
	33.3	Per cent of pending prior fiscal year Board of Auditors recommendations are under implementation and require further action at the offices outside the Logistics Base (8 out of 20 2018 recommendations and 1 out of 7 2019 recommendations)

### Budget, finance and reporting

Provision of budget, finance and accounting services for a budget of \$80.4 million, in line with delegated authority	Yes	Budget, finance and accounting services were provided for an approved budget of \$63.4 million
Finalization of annual financial statements for the Logistics Base in compliance with the International Public Sector Accounting Standards and the Financial Regulations and Rules of the United Nations	Yes	Annual financial statements were duly finalized in compliance with the International Public Sector Accounting Standards and the Financial Regulations and Rules of the United Nations

### Civilian personnel

Provision of human resources services to an average strength of 447 civilian personnel, as well as 4 staff from the United Nations Field Staff Union; 6 UNSMIL staff; 10 Umoja master data management/personnel data management staff; 2 Department of Safety and Security staff; 10 staff administered by Headquarters (Department of Operational Support extrabudgetary, Office of Information and Communications Technology and UNOPS); 2 staff (extrabudgetary); individual contractors and consultants, including through support for claims, entitlements and benefits processing, recruitment, post management and staff performance management, in line with delegated authority	Yes	Human resources services were provided to an average strength of 405 civilian personnel; 4 staff from the United Nations Field Staff Union; 10 Umoja master data management/personnel data management staff; 2 Department of Safety and Security staff; 3 staff administrated by Headquarters; 2 staff on extrabudgetary posts; individual contractors and consultants Support to UNSMIL ceased in May 2019
Support for processing of 74 in-mission and 129 outside-mission travel requests for non-training purposes and 93 travel requests for training purposes for civilian personnel	Yes	Support for processing of travel requests was provided for 45 in-mission and 108 outside-mission travel requests for non-training purposes and 32 travel requests for training purposes for civilian personnel  The variance in travel requests numbers is attributable to the COVID-19 pandemic. The resources freed up were deployed to coordinate online trainings

### Conduct and discipline

Implementation of a conduct and discipline programme for all personnel, through prevention, including training, and monitoring of investigation and disciplinary action	Yes	The conduct and discipline programme was implemented  24 sessions were conducted to brief 330 staff and 40 non-staff personnel, including members of the tenant units, on the new Secretary General's Bulletin addressing discrimination, harassment, including sexual harassment, and abuse of authority ( <a href="#">ST/SGB/2019/8</a> )
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### Geospatial, information and telecommunications technology services

Provision and support of 1,140 computing devices (laptops, virtual desktop infrastructure and tablets) for an average strength of 865 civilian end users, including contractual personnel, and for training rooms and conference rooms	Yes	1,306 computing devices were provided and 1,008 civilian end users were supported  The increase in the number of computing devices was due to migration from a virtual desktop infrastructure to a fixed personal computer environment in Brindisi and to an increase in the number of clients supported
Operation and maintenance of network connectivity for voice, fax, video and data communications, including 1 clustered phone exchange and 2 microwave links, as well as provision of 2 mobile telephone service plans and support and maintenance of 2 local area networks at 2 sites	Yes	Operation and maintenance of network connectivity for voice, fax, video and data communications, including 1 clustered phone exchange, 2 microwave links, 3 mobile telephone service plans and 2 local area networks at 2 sites

### Facility, infrastructure and engineering services

Maintenance and repair services for a total of 76 buildings at two sites	Yes	76 buildings at two sites were maintained
Implementation of approved construction, renovation and alteration projects at two sites (9 at Brindisi and 2 at Valencia)	Yes	Approved construction, renovation and alteration projects at 2 sites are under implementation: in Brindisi, 1 project was completed, 8 are under various stages of implementation; in Valencia, implementation of 1 project is under way
Operation and maintenance of 6 United Nations-owned generators, 3 diesel uninterrupted power supply systems and 4 solar power plants, in addition to electricity services contracted from local providers, at two sites	Yes	Operation and maintenance of 6 United Nations-owned generators, 3 diesel uninterrupted power supply systems and 4 solar power plants
Provision of waste management services, including liquid and solid waste collection and disposal, at two sites	Yes	Waste management services, including liquid and solid waste collection and disposal, were provided at two sites

**Fuel management**

Management of supply and storage of 133,000 litres of petrol (65,000 litres for ground transportation and 68,000 litres for generators and other facilities) and of oil and lubricants across distribution points and storage facilities at Brindisi	94,490	Litres of petrol supplied and stored (60,000 litres for ground transportation and 34,490 litres for generators and facilities)  The decrease in petrol consumption was attributable to the reduced activity due to the COVID-19 pandemic
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**Supply chain management**

Management, accounting and reporting of property, plant and equipment, financial and non-financial inventories and equipment below threshold, in line with delegated authority, with a total historical cost varying between \$170 million–\$220 million	Yes	Management, accounting and reporting of property, plant and equipment and financial and non-financial inventories with a capitalized value of over \$210 million
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**Vehicle management and ground transport services**

Operation and maintenance of 134 United Nations-owned vehicles, trailers and attachments, one workshop and repair facility and provision of transport and shuttle services, at two sites	Yes	Operation and maintenance of 134 United Nations-owned vehicles, trailers and attachments, one workshop and repair facility and provision of transport and shuttle services at two sites
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**Medical services**

Provision of 1,500 consultations with a nurse to civilian personnel and United Nations visitors and trainees at Brindisi, including nursing assessment and treatment, travel medicine consultations and appropriate referral to the next level of care	1,527	Nursing consultations were provided
Conduct 1 health risk assessment of specific work-related health hazards, such as noise, ergonomics, or chemical and biological agents, including a survey, screening and an action plan	Yes	1 health risk assessment of specific work-related health hazards was conducted (water quality at the Logistics Base, Brindisi)
Conduct 1 health promotion campaign, such as on cardiovascular health, diabetes, mental health, or women's health	Yes	1 health promotion campaign was conducted, in relation to the COVID-19 outbreak

**Security and safety services**

Provision of security services 24 hours a day, 7 days a week	Yes	Security services were provided 24 hours a day, 7 days a week
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**Environmental management**

Maintenance of ISO 14001:2015 environmental management system certification for the Logistics Base	Yes	ISO certification was maintained
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Provision of leadership to the technical pillars (energy, water and wastewater and solid waste) of the Department of Operational Support environmental strategy for field missions, including a minimum of 30 videoconferences held with counterparts at field missions	31	Videoconferences were held and leadership was provided to the technical pillars
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**Expected accomplishment 1.3:** Policing, rule of law and training support provided by the tenant units to peacekeeping missions and other field operations

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*Planned indicators of achievement*

*Actual indicators of achievement*

1.3.1 Prompt processing of requests for deployment by the Standing Police Capacity, within seven working days of their receipt (2017/18: not applicable; 2018/19: 100 per cent; 2019/20: 100 per cent)	Achieved. 100 per cent of requests for deployment by the Standing Police Capacity were processed within 7 working days of receipt
1.3.2 Rapid deployment of staff members and teams of the Standing Police Capacity, within 21 working days of approval (2017/18: not applicable; 2018/19: 90 per cent; 2019/20: 90 per cent)	Achieved. 92 per cent of rapid deployment of staff members and teams of the Standing Police Capacity took place within 21 working days of approval
1.3.3 Satisfactory accomplishment of agreed terms of reference for deployments by the Standing Police Capacity (2017/18: not applicable; 2018/19: 90 per cent; 2019/20: 90 per cent)	Achieved. 100 per cent satisfactory accomplishment of agreed terms of reference for deployments by the Standing Police Capacity
1.3.4 Deployment of staff members of the Justice and Corrections Standing Capacity to new, adjusted or transitioning operations within 30 days of adoption of the relevant Security Council resolution or request (2017/18: not applicable; 2018/19: 90 per cent; 2019/20: 90 per cent)	89 per cent of deployments were carried out within 30 days of adoption of the relevant Security Council resolution or request  One deployment did not take place owing to a delay in issuance of a visa
1.3.5 Satisfactory accomplishment of agreed terms of reference for deployments of the Justice and Corrections Standing Capacity (2017/18: not applicable; 2018/19: 90 per cent; 2019/20: 90 per cent)	Achieved. 90 per cent satisfactory accomplishment of agreed terms of reference for deployments of the Justice and Corrections Standing Capacity

*Planned outputs*

*Completed  
(number or  
yes/no)*

*Remarks*

**Standing Police Capacity**

Provision of 10 assistance missions to police components in existing peace operations for up to 3 months in support of national law enforcement capacity-building	10	Assistance missions provided to police components for UNFICYP (1), MINUSCA (4), MINUSMA (1), MONUSCO (2), UNMIK (1), MINURSO (1)
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Establishment or strengthening of police components in 2 new and/or downsizing/liquidating police components in existing peace operations	2	Activities implemented in UNAMID – police components for transition planning were strengthened and project management was effected
Provision of 6 support missions for the Organization’s peacebuilding efforts	4	Support missions were provided to UNSOM, UNDP in Malawi, UNDP in the Gambia and UNDP in Zambia  Remote assistance was provided to UNDP in the Gambia and UNPD in Malawi during the fourth quarter when travel was put on hold because of the COVID-19 pandemic
Provision of 4 assessment missions in support of peacekeeping operations and the Organization’s peacebuilding efforts	1	Assessment mission provided to UNOWAS  Owing to COVID-19-related travel restrictions, planned assessment missions to UNISFA, UNAMID, MONUSCO and MINUSCA were put on hold, the capacity freed up was used to take up activities achievable virtually
Provision of support for 2 police-contributing countries, including at their training centres, in preparing their officers for the implementation of the strategic guidance framework, when deployed	3	Police-contributing countries were supported: online workshop for the Zambia Police Service on COVID-19 and policing; online workshop for Maldives on human rights and law enforcement in the context of the emergency response to COVID-19; and online workshop for the Angola National Police on COVID-19 and human rights
Provision of 1 training programme for the field missions in the area of the rule of law and on other cross-cutting issues	1	Training programme provided to MINUSMA
Participation in 4 annual international police conferences on peacekeeping and related policing issues	4	Annual international police conferences attended
Participation in 20 peacekeeping and relevant policing skills development training programmes for upgrading the skills of Standing Police Capacity members to meet the growing demand for operational technical support	20	Peacekeeping and relevant policing skills development training programmes attended
Participation of 4 staff members in professional career enhancement and skills development activities, including civilian predeployment training	5	Newly onboarded staff members participated in in-house training
<b>Justice and Corrections Standing Capacity</b>		
6 deployments to field operations for reinforcement of justice and corrections components for up to 3 months	5	Deployments to UNAMID, MINUSCA, BINUH, MINUSMA and MONUSCO were completed  Other deployments could not take place from March to June 2020 owing to COVID-19-related travel restrictions; the capacity freed up was used to provide remote support

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5 operational assessment and evaluation missions in support of justice and corrections components in field operations	4	Operational assessment and evaluation missions to UNAMID, UNSMIL, Burkina Faso and the Gambia were completed  Other missions could not take place between March and June 2020 owing to COVID-19-related travel restrictions; the capacity freed up was used to provide remote support
Outreach activities, including publication of 4 articles and conduct of 3 visits to other rapidly deployable capacities/ international organizations	17	Outreach activities were provided: 14 publications on social media; and visits to the United Nations Entity for Gender Equality and the Empowerment of Women (UN-Women), the Geneva Centre for Security Sector Governance; and an anti-corruption workshop in Doha
Preparation and issuance of 8 end-of-mission, trip and/or assessment reports to provide updated information on achievements and impacts and to highlight strategic recommendations and follow-up actions after deployment to field missions	8	End-of-mission reports prepared and distributed for trips to MINUSCA, MINUSMA, MINUJUSTH, MONUSCO, UNAMID, BINUH, Burkina Faso and the Gambia

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<sup>a</sup> [A/73/774](#), annex III.

### III. Resource performance

#### A. Financial resources

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020.)

Category	Apportionment (1)	Expenditure (2)	Variance	
			Amount (3)=(1)-(2)	Percentage (4)=(3)÷(1)
<b>Civilian personnel</b>				
International staff	19 604.1	20 161.0	(556.9)	(2.8)
National staff	20 274.7	20 793.2	(518.5)	(2.6)
United Nations Volunteers	–	–	–	–
General temporary assistance	225.8	244.2	(18.4)	(8.1)
Government-provided personnel	–	–	–	–
<b>Subtotal</b>	<b>40 104.6</b>	<b>41 198.4</b>	<b>(1 093.8)</b>	<b>(2.7)</b>
<b>Operational costs</b>				
Civilian electoral observers	–	–	–	–
Consultants and consulting services	347.2	238.9	108.3	31.2
Official travel	653.3	466.9	186.4	28.5
Facilities and infrastructure	5 628.3	6 217.7	(589.4)	(10.5)
Ground transportation	436.4	418.8	17.6	4.0
Air operations	–	4.5	(4.5)	–
Marine operations	–	10.6	(10.6)	–
Information and communications technology	15 095.0	13 832.2	1 262.8	8.4
Medical	45.8	55.0	(9.2)	(20.1)
Special equipment	–	–	–	–
Other supplies, services and equipment	1 070.8	823.5	247.3	23.1
Quick-impact projects	–	–	–	–
<b>Subtotal</b>	<b>23 276.8</b>	<b>22 068.1</b>	<b>1 208.7</b>	<b>5.2</b>
<b>Gross requirements</b>	<b>63 381.4</b>	<b>63 266.5</b>	<b>114.9</b>	<b>0.2</b>
Staff assessment income	6 236.8	6 369.6	(132.8)	(2.1)
<b>Net requirements</b>	<b>57 144.6</b>	<b>56 896.9</b>	<b>247.7</b>	<b>0.4</b>
Voluntary contributions in kind (budgeted)	–	–	–	–
<b>Total requirements</b>	<b>63 381.4</b>	<b>63 266.5</b>	<b>114.9</b>	<b>0.2</b>

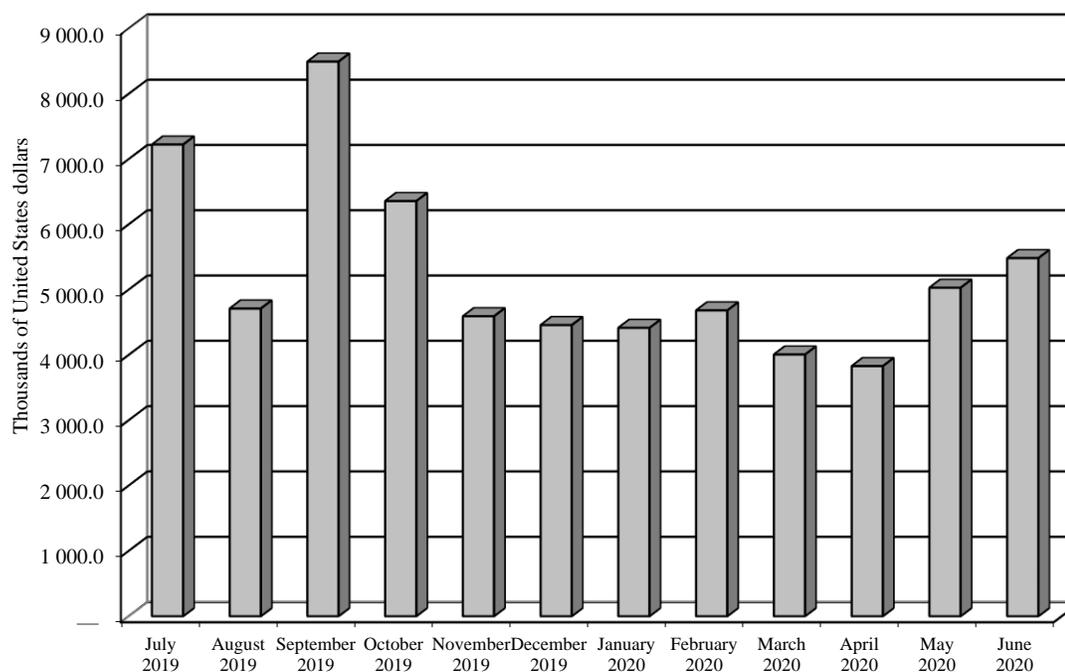
## B. Summary information on redeployments across groups

(Thousands of United States dollars)

Group	Appropriation		
	Original distribution	Redeployment	Revised distribution
I. Military and police personnel	–	–	–
II. Civilian personnel	40 104.6	1 093.8	41 198.4
III. Operational costs	23 276.8	(1 093.8)	22 183.0
<b>Total</b>	<b>63 381.4</b>	<b>–</b>	<b>63 381.4</b>
Percentage of redeployment to total appropriation			1.7

65. During the reporting period, funds were redeployed from group III, operational costs, to group II, civilian personnel, to cover the increased requirements, attributable mainly to the higher actual common staff cost for international staff and national staff, coupled with the higher average actual General Service staff step within grade, as well as slightly higher than planned incumbency.

## C. Monthly expenditure patterns



66. Consistent with the annual trend, the higher expenditures recorded in July, September and October were primarily attributable to obligations raised to cover, mainly, the yearly cost of utilities and maintenance services under facilities and infrastructure as well as to cover the cost of support services and maintenance of information and communications technology equipment. Owing to the impact of COVID-19, procurement planned for March and April 2020 was shifted to May and June 2020, reflecting a reduced expenditure level for March and April 2020 and an increased level for May and June 2020. In addition, the projected shortfall in funding for civilian personnel necessitated a prudent budget management approach whereby

funds for some planned acquisition, construction and alterations were not released until June 2020.

#### D. Other revenue and adjustments

(Thousands of United States dollars)

<i>Category</i>	<i>Amount</i>
Investment revenue	497.0
Other/miscellaneous revenue	135.0
Voluntary contributions in cash	–
Prior-period adjustments	–
Cancellation of prior-period obligations	367.5
<b>Total</b>	<b>999.5</b>

#### E. Value of non-budgeted contributions

(Thousands of United States dollars)

<i>Category</i>	<i>Actual value</i>
Memorandum of understanding <sup>a</sup>	5 357.8
Voluntary contributions in kind (non-budgeted)	–
<b>Total</b>	<b>5 357.8</b>

<sup>a</sup> Inclusive of office buildings, workshops, warehouse structures and open spaces from the Government of Italy (\$3,039,322) and office buildings, operational buildings and open spaces from the Government of Spain (\$2,318,503).

### IV. Analysis of variances<sup>1</sup>

	<i>Variance</i>	
<b>International staff</b>	(\$556.9)	(2.8%)

67. The increased requirements were attributable mainly to a higher actual common staff cost of 58.2 per cent for international staff compared with the budgeted 50.8 per cent, due to higher expenditures, including education and repatriation grants. The increased resource requirements were offset partially by the lower salaries owing to a lower actual average post adjustment multiplier of 24.6 as compared with the budgeted post adjustment multiplier of 27.2 per cent.

	<i>Variance</i>	
<b>National staff</b>	(\$518.5)	(2.6%)

68. The increased requirements were attributable primarily to: (a) the higher actual common staff cost due to higher expenditures, including health insurance; (b) the higher actual grade for national General Service staff of G-5, step 9 compared with grade of G-5, step 7 used as a basis for costing in the 2019/20 budget; (c) the lower actual average vacancy rate of 5.6 per cent as compared with the approved vacancy

<sup>1</sup> Resource variance amounts are expressed in thousands of United States dollars. Analysis is provided for variances of at least plus or minus 5 per cent or \$100,000.

rate of 6 per cent in the 2019/20 period. The increased resource requirements were offset in part by the reduction in overtime requirements.

	<i>Variance</i>	
	(\$18.4)	(8.1%)
<b>General temporary assistance</b>		

69. The increased requirements were attributable mainly to the Logistics Base contribution to the cost allocated in this line related to support activities for Umoja Extension 2 and functions centralized at Headquarters following Umoja implementation, partly offset by a higher vacancy rate than budgeted.

	<i>Variance</i>	
	\$108.3	31.2%
<b>Consultants and consulting services</b>		

70. The reduced requirements were attributable mainly to non-engagement of the consultancy services for the Sourcing Support Unit to pursue ISO 14001 certifications, to provide environmental compliance monitoring and for field-based containers protection research. These services were instead provided at a reduced scale by individual contractors. The reduced requirements were also attributable to the cancellation of the planned training activities owing to the travel restrictions related to the COVID-19 pandemic.

	<i>Variance</i>	
	\$186.4	28.5%
<b>Official travel</b>		

71. The reduced requirements were attributable mainly to the travel restrictions related to the COVID-19 pandemic, which constrained the implementation of planned activities of the Occupational Safety and Health Cell, the Conference and Learning Centre, the Standing Police Capacity, the Field Central Review Bodies Unit, the Justice and Corrections Standing Capacity and the Regional Aviation Safety Office.

	<i>Variance</i>	
	(\$589.4)	(10.5%)
<b>Facilities and infrastructure</b>		

72. The increased requirements were attributable mainly to: (a) the alteration of workplaces in the Logistics Base enabling work outside in all weather conditions, creating social distancing and improving workplace safety standards; (b) the acquisition of a photovoltaic diesel hybrid power system and solar panels, coupled with the purchase of related spare parts and supplies; and (c) modification of the critical power system, including the provision of batteries, installation and the commissioning of two uninterruptible power supply systems. The increased resource requirements were partially offset by a lower consumption of electricity and a lower cost for waste disposal services, owing to the reduced number of staff at the Logistics Base during the outbreak of the COVID-19 pandemic.

	<i>Variance</i>	
	(\$4.5)	-
<b>Air operations</b>		

73. The variance is attributable to the acquisition of an uncrewed aerial vehicle equipment and accessories to be utilized for geographical mapping services.

	<i>Variance</i>	
<b>Marine operations</b>	(\$10.6)	–

74. The variance is attributable to the cost of a container carrying a photovoltaic diesel hybrid power system.

	<i>Variance</i>	
<b>Information and communications technology</b>	\$1 262.8	8.4%

75. The reduced requirements were attributable mainly to: (a) the high performance data storage leasing vendor not charging the regular support maintenance, having reached the end of the lease contract, and transitioning to a new agreement; (b) the non-acquisition of satellite equipment owing to COVID-19-related delayed procurement; (c) the savings from satellite SIM, local and long-distance telephone services as the Logistics Base was using Microsoft Teams; and (d) the recording of certain expenditures for information and communications technology spare parts against the facilities and infrastructure spare parts and supplies commitment item owing to the nature of the expenditures. The reduced resource requirements were offset by increased requirements under maintenance for: (a) the acquisition of licences upgrade to support higher demand for videoconference services during COVID-19; (b) the acquisition of additional information technology services such as wide area network services, support for Microsoft Teams integration with the telephony switching system and security firewall hardware; (c) the need to upgrade existing satellite hardware; and (d) additional acquisition of software to improve the security of the communications infrastructure, as well as Citrix application delivery.

	<i>Variance</i>	
<b>Medical</b>	(\$9.2)	(20.1%)

76. The increased requirement was mainly attributable to the acquisition of additional medical consumable supplies owing to the COVID-19 pandemic, partially offset by a reduction in requirements under acquisition of equipment and medical services.

	<i>Variance</i>	
<b>Other supplies, services and equipment</b>	\$247.3	23.1%

77. The reduced resource requirements were attributable mainly to: (a) the lower acquisitions of material and equipment owing to the COVID-19 pandemic, resulting in lower actual cost of freight; (b) the cancellation of in-person training scheduled from March to June 2020 owing to the impact of the COVID-19 pandemic; and (c) lower volume of translation services and advertisement owing to the reduction in procurement activities, coupled with lower Italian Air Force administrative fees for excess administration costs. The reduced resource requirements were partially offset by the hiring of two individual contractual services in the areas of occupational health and safety and environmental technical support.

## V. Resource performance: strategic deployment stocks

78. The asset value of the strategic deployment stocks decreased from \$45.3 million as at 30 June 2019 to \$37.1 million as at 30 June 2020, a decrease of 18.2 per cent. The overall change was attributable mainly to the decrease of \$5 million in the value of prefabricated buildings and soft-wall accommodation structures (from

\$10.7 million as at 30 June 2019 to \$5.6 million as at 30 June 2020) and the decrease of \$2.0 million in the value of machinery and equipment (from \$6.6 million as at 30 June 2019 to \$4.6 million as at 30 June 2020). In each case, the replenishment of these materials, requested and shipped to respective missions, had not been completed as at 30 June 2020. In addition, the decision to defer submission of the report on the management of the strategic deployment stocks and the revised concept of operations precipitated the management decision to temporarily halt replenishment to full composition levels until the future vision for the stocks is presented and endorsed by the General Assembly.

79. Although the number of peacekeeping missions has reduced over the past years, the release of materials for the COVID-19 response, mission surge requirements and mission assistance with stock rotation produced an increase of 68 per cent (by value) over releases in the previous financial year. The United Nations Logistics Base continued to rotate the strategic deployment stocks through the clearing-house framework, capitalizing on the improvements to the global supply chain plans to enable matching of select demand with existing strategic inventory, avoiding external procurement.

### Asset values of strategic deployment stocks

(Thousands of United States dollars)

Category	Asset value as at 30 June 2019	Asset value as at 30 June 2020	Variance	
			Amount	Percentage
	(1)	(2)	(3)=(2)-(1)	(4)=(3)÷(1)
Prefabricated buildings and soft-wall accommodation structures	10 673.3	5 653.3	(5 020.0)	(47.0)
Information and communications technology equipment	3 515.3	2 651.2	(864.1)	(24.6)
Furniture and fixtures	0.9	2.1	1.2	133.3
Machinery and equipment	6 587.3	4 585.1	(2 002.2)	(30.4)
Vehicles	24 561.4	24 203.0	(358.4)	(1.5)
<b>Total</b>	<b>45 338.2</b>	<b>37 094.7</b>	<b>(8 243.5)</b>	<b>(18.2)</b>

### Financial resources

80. The total value of the funding allotted for strategic deployment stocks for the period from 1 July 2019 to 30 June 2020 was \$90.3 million, which included \$51.5 million rolled over from the prior-period fund balance and \$36.5 million representing the replenishment value of strategic deployment stocks shipped to peacekeeping operations, special political missions and other United Nations entities and an amount of \$2.3 million for other revenue and adjustments.

81. The replenishment values of strategic deployment stocks issued to missions and offices and the movement of funds for strategic deployment stocks are shown in tables 5 and 6.

Table 5  
**Replenishment values of strategic deployment stocks issued to missions**

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020)

<i>Receiving operations</i>	<i>Amount</i>
<b>Peacekeeping operations</b>	
United Nations Multidimensional Integrated Stabilization Mission in the Central African Republic	8 718.0
United Nations Interim Security Force for Abyei	6 587.1
United Nations Mission in South Sudan	4 782.0
United Nations Support Office in Somalia	3 605.3
United Nations Multidimensional Integrated Stabilization Mission in Mali	2 676.7
United Nations Organization Stabilization Mission in the Democratic Republic of the Congo	2 093.8
United Nations Disengagement Observer Force	532.0
Global Service Centre	517.6
United Nations Interim Force in Lebanon	505.9
African Union-United Nations-Hybrid Operation in Darfur	260.8
United Nations Mission for the Referendum in Western Sahara	196.9
United Nations Interim Administration Mission in Kosovo	176.5
United Nations Peacekeeping Force in Cyprus	77.9
United Nations Military Observer Group in India and Pakistan	48.0
<b>Subtotal</b>	<b>30 778.5</b>
<b>Political and peacebuilding missions and other recipients</b>	
United Nations Mission to support the Hudaydah Agreement-Office of the Special Envoy of the Secretary-General for Yemen	3 555.0
United Nations Investigative Team to Promote Accountability for Crimes Committed by Da'esh/ Islamic State in Iraq and the Levant	1 097.1
International Residual Mechanism for Criminal Tribunals	174.9
United Nations Integrated Office in Haiti	139.6
Office of the United Nations High Commissioner for Human Rights	137.6
United Nations Assistance Mission in Somalia	133.7
Division of Health-Care Management and Occupational Safety and Health	86.5
United Nations Office at Nairobi	80.6
United Nations Assistance Mission for Iraq	77.2
United Nations Assistance Mission in Afghanistan	68.3
United Nations Economic Commission for Africa	64.7
Office for the Coordination of Humanitarian Affairs	44.9
United Nations Support Mission in Libya	40.8
Economic and Social Commission for Western Asia	26.9
Economic Commission for Latin America and the Caribbean	13.4
Department of Safety and Security	2.1
United Nations Regional Office for Central Africa	1.7
United Nations Truce Supervision Organization	1.7
Economic and Social Commission for Asia and the Pacific	0.6
Development Coordination Office	0.5
<b>Subtotal</b>	<b>5 747.8</b>
<b>Total replenishment value of stocks issued to missions in the period</b>	<b>36 526.3</b>

Table 6  
**Movement of funds for strategic deployment stock and category of expenditure**

(Thousands of United States dollars; budget year is from 1 July 2019 to 30 June 2020)

<i>Movement</i>	<i>Amount</i>
<b>Rollover of fund balance from 2018/19 to 2019/20</b>	51 505.7
Add:	
Value of stocks issued to missions and funds replenished during 2019/20	36 526.3
Other revenue 2019/20	2 314.3
Less:	
Expenditure in 2019/20	(27 489.3)
<b>Total value</b>	<b>62 857.0</b>
<b>Category of expenditure</b>	
Facilities and infrastructure	12 613.7
Air operations	405.8
Communications	226.3
Information technology	758.8
Other supplies, services and equipment	584.7
Ground transportation	2 903.5
Medical	8 594.7
Marine operations	1 401.8
<b>Expenditure in 2019/20</b>	<b>27 489.3</b>

## VI. Actions to be taken by the General Assembly

82. The actions to be taken by the General Assembly in connection with the financing of the United Nations Logistics Base at Brindisi, Italy, are:

(a) To decide on the treatment of the unencumbered balance of \$114,900 with respect to the period from 1 July 2019 to 30 June 2020;

(b) To decide on the treatment of other revenue/adjustments for the period ended 30 June 2020 amounting to \$999,500 from investment revenue (\$497,000), other/miscellaneous revenue (\$135,000) and the cancellation of prior-period obligations (\$367,500).

## VII. Summary of follow-up action taken to implement the decisions and requests of the General Assembly in its resolution [74/282](#), including the requests and recommendations of the Advisory Committee on Administrative and Budgetary Questions endorsed by the Assembly

### A. General Assembly

(Resolution [74/282](#))

<i>Decision/request</i>	<i>Action taken to implement decision/request</i>
<p>Welcomes the complementarity of the United Nations Logistics Base and the Regional Service Centre in Entebbe, Uganda, and encourages the Secretary-General to seek enhanced synergies between the two support entities in their respective mandates (para. 8)</p>	<p>The Office of Supply Chain Management of the Department of Operational Support conducted a study on the roles and responsibilities of the Strategic Air Operations Centre, the Transportation and Movements Integrated Control Centre and the Global Procurement Support Section to develop a more efficient, agile and effective global supply chain management approach. The study suggested integrating the Transportation and Movements Integrated Control Centre with the Movement Control Section in the Logistics Division of the Office of Supply Chain Management and reinvigorating the role of the Transportation and Movements Integrated Control Centre, building on their experience of regional coordination in the areas of sea and land freight, movement of contingent owned equipment and United Nations-owned equipment and in-bound coordination inter alia. In the pilot phase, the Transportation and Movements Integrated Control Centre has been integrated into the Movement Control Section structure until the end of the year 2020, as the outcome of the study is being evaluated for a permanent solution.</p>

### B. Advisory Committee on Administrative and Budgetary Questions

([A/74/737/Add.6](#))

<i>Request/recommendation</i>	<i>Action taken to implement request/recommendation</i>
<p>The Advisory Committee recommends, in the interest of clarity and transparency, that the General Assembly request the Secretary-General to include in his next reports on the United Nations Logistics Base a summary of the resource requirements and expenditures of each of the tenant units hosted at the Logistics Base (para. 28)</p>	<p>A summary of the resource requirements and expenditures of each of the tenant units hosted at the United Nations Logistics Base at Brindisi, Italy is included in the present report.</p>

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*Request/recommendation**Action taken to implement request/recommendation*

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Accordingly, the Advisory Committee recommends that the General Assembly request the Secretary-General to include, in future submissions, disaggregated information in all the tables on the financial resources of the United Nations Logistics Base in Brindisi and Valencia (para. 29)

The Secretary-General will continue to include, in future submissions, disaggregated information of resource requirements and expenditures for the two locations of the Logistics Base, Brindisi and Valencia.

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